2017 INFORMA INVESTOR DAY



informa

DISCLAIMER

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Factors which may cause future outcomes to differ from those foreseen in forward-looking statements include, but are not limited to, those identified under "Principal Risks and Uncertainties" of the Group's Annual Report.

The forward-looking statements contained in this presentation speak only as of the date of preparation of this presentation and the Group therefore cautions against placing undue reliance on any forward-looking statements.

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STEPHEN A. CARTER
GROUP CHIEF EXECUTIVE

GARETH WRIGHT
GROUP FINANCE DIRECTOR

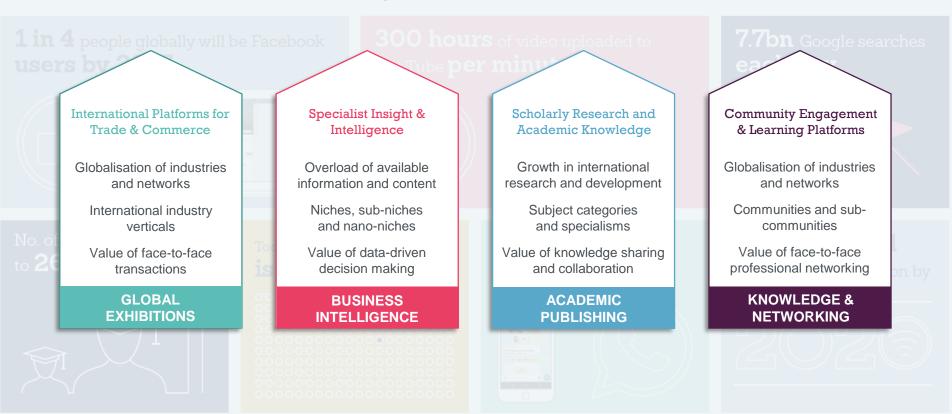
GROWTH & CAPABILITY

2017 INFORMA INVESTOR DAY: AGENDA

Stephen A. Carter **Group Chief Executive** Growth & Capability Gareth Wright Group Finance Director Patrick Martell The Journey To Growth Opportunities From a Fully Integrated Penton CEO, Business Intelligence **Gary Nugent** MD, Business Intelligence Lara Boro MD, Business Intelligence Kate Spellman President, Marketing Services **Andrew Mullins** Simplify, Focus, Grow CEO, Knowledge & Networking Anna Chrisman MD, Life Sciences Carolyn Dawson MD, TMT Charlie McCurdy Expansion, Growth and Scale CEO, Global Exhibitions Fred Linder MD, Global Health & Nutrition Network Stephen A. Carter **Future Growth & Opportunity** Group Chief Executive

ATTRACTIVE INTERNATIONAL MARKETS

The Knowledge and Information Economy



INFORMA INVESTOR DAY: NOVEMBER 2015





Key Themes

Growth Acceleration Plan: Progress to date
Focus on Academic Publishing (Taylor & Francis)
and Global Exhibitions

Academic Publishing: Content Depth and Operating Efficiency

- The strength of Academic Journals
- Focus and depth in Scholarly and Reference-led Academic Books
- Digital investment and Academic Services

Global Exhibitions: Maximising the Growth Opportunity

- Industry dynamics and growth drivers
- The ambition: Exhibition Organiser to Market Maker
- US entry strategy and focus on Construction & Real Estate

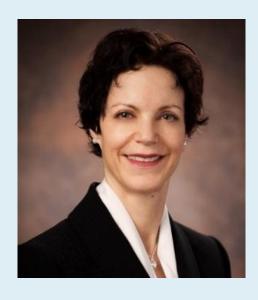
Operational & Financial Update: Improving Financial Discipline

- GAP programme and operational fitness
- Divisional structure and management
- · Increased working capital and cashflow discipline

ACADEMIC PUBLISHING: TAYLOR & FRANCIS

New Leadership:

Annie Callanan



- Experienced leader of information services and technology businesses
- Track record of delivering operational improvement, innovation and shareholder value
- Deep knowledge and expertise in digital platforms and technology
- Currently serving as CEO, Quantros
 - COO Systech International
 - COO ProQuest
- Relocating from US to UK

ACADEMIC PUBLISHING: TRADING ON TRACK

STRENGTH

Strong renewals and consistent growth in Academic Journals

CONSISTENT

Solid performance in upper level scholarly research and reference-led Academic Books

FOCUS

No further deterioration in Lower Level textbooks; further focus through Garland disposal

INVESTMENT

Continued investment in discoverability; expansion of digital services through Colwiz

GROWTH

Continue to target underlying growth similar to last year in 2017

ACADEMIC PUBLISHING: FUTURE GROWTH & OPPORTUNITIES

+ive

Underlying revenue growth

Robust

Adjusted operating margins

Cash

Consistently strong generation

International

Expand presence and partnerships overseas

Strength

Consistent growth and strength in peer review, scholarly journals

Open

Continued expansion and innovation in Open Access Publishing

Discover

Investment in granular digitisation and discoverability

Data

Enhanced analytics to drive customer insight

Services

Expansion of Academic Digital Services offering

SCALE BUSINESS WITH ATTRACTIVE MARGINS AND STRONG CASHFLOW

The goal is simple but demanding: to progressively return every part of our business to growth, and to simultaneously build the capabilities and platforms needed for future scale and consistent performance.

Informa Annual Report 2014



2014-2017 GROWTH ACCELERATION PLAN

GAP AMBITION

GROWTH



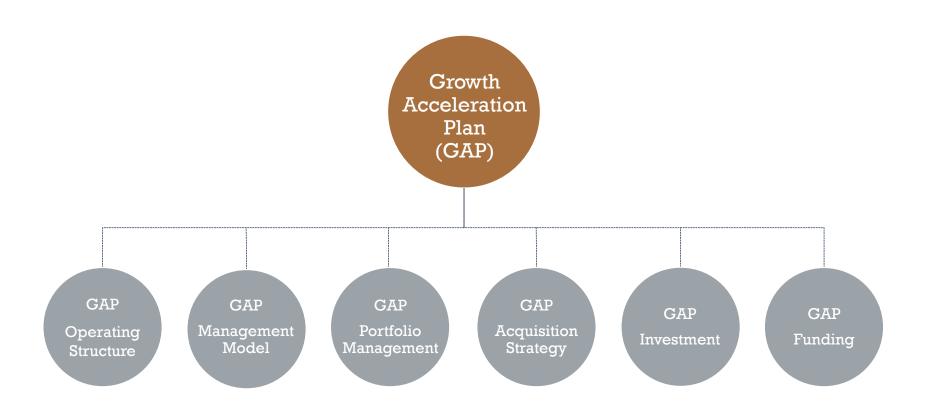
- Aggregate underlying growth of 3%+
- Platform for sustainable future growth
- All four Divisions in growth going into 2018

CAPABILITY



- Functional discipline and expertise
- Operational fitness
- Capacity and capability for future scale

2014-2017 GROWTH ACCELERATION PLAN FRAMEWORK



ENHANCED CAPABILITIES THROUGH GAP

OPERATIONAL FITNESS					
Divisional Operating Structure	Strengthened Senior Management	M&A Focus and Experience	Strengthened Finance and Treasury		
3-Year Planning Discipline	Operating Metrics	Group and Divisional Strategy	Communication and Culture		
Customer Focus	Equity Incentives	Strengthened Finance Systems	Technology Platforms		
Risk and Compliance	Board Depth and Breadth	Talent Development and Training	Advertising and Marketing Capability		
Increased Revenue	Increased Earnings	Increased Free Cash Flow	Increased Dividends		

ENHANCED FINANCIAL CAPABILITIES THROUGH GAP

FINANCIAL FITNESS					
Upgraded Finance Systems	Relocation and expansion of Treasury team	Strengthened Risk and Compliance Function	Group Authority Framework		
3-Year Business Planning	Divisional Operating Metrics	Forecasting Consistency and Rigour	Re-domicile to UK		
Working Capital Management	Capital Investment Committee	Balance Sheet Leverage	Long-term Flexible Financing		
Order to Cash Efficiency	Revenue to Profit Conversion	Profit to Cash Conversion	Capital Allocation Discipline		
Increased Revenue	Increased Earnings	Increased Free Cash Flow	Increased Dividends		

INVESTMENT FOR GROWTH

GAP INVESTMENT

c. £90m over three years
Catch-up investment
Product refresh
Platform upgrade
Technology capacity
Electronic to digital

FUTURE INVESTMENT

Capex 3-5% of revenue (1-2% in GE/K&N; 4-5% in AP/BI)

Continuous reinvestment for growth

Product innovation

Platform enhancement

Technology capability

Enhanced digital

VIRTUOUS CIRCLE OF HIGHER SUSTAINABLE GROWTH AND REINVESTMENT

ENHANCED PRODUCTS AND PLATFORMS THROUGH GAP

AP: Book Content Platform

K&N: CORE web

BI: Scrip Insight

BI: DMHC TM1 forecasting

K&N: Launch of CORE platform

additions

AP: Analytics capability

GE: Global Web Platform

GE: Marketing Automation platform

K&N: CORE publishing & media capabilities K&N: CORE web

K&N: Vertical Constellations

rollout 2

BI: LLI Re-platform

BI: Analytics POC

BI: MAP platform

BI: Shop Window

BI: Addition of SOC data

BI: Addition of EPI

data BI: SFDC single customer view

AP: Unified Books and **Journals Experience**

AP: Data visualisation

GE: Enhanced digital marketing

GE: Global Data Platform

K&N: E-commerce enhancement

K&N: Salesforce enhancement

K&N: Pricing Model

BI: TAS 2

BI: SFDC Finance Migration

BI: Citeline authoring

BI: Early access rolling Pharma launches

BI: Commodities Portal and Data Services

BI: Pharma Insight **Products**

BI: 1st Pharma API upgrade launch

AP: Enhanced CRM platform

AP: Enhanced Content Management

GE: Enhanced **Customer Insights**

GE: Market Maker Platform

GE: Sales order processing

GE: Global Sales CRM

K&N: CORE web rollout 3

K&N: Social platform enhancement

BI: E-Commerce platform

BI: Next Gen Pharma 1 and new data feeds

BI: Phase 3 release -FOL

BI: Maritime Insight Platform

BI: Agra Insight Platform

BI: 2nd Pharma API upgrade launch

BI: IEG Phase 2 release

BI: LLI data upgrade and geo-location

AP: Researcher Lifecvcle

AP: Research Networking

AP: Evidence-based offerings

GE: Customer **Analytics Insights**

GE: Personalised marketing

K&N: L&PD rollout

BI: Agra Insight platform upgrade

BI: Crop Protection Portal and data service

BI: Fertilizer Portal and data service

BI: Next Gen Pharma 3 and new data feeds

BI: Self Service website

BI: ID & Entitlement

BI: CPO platform

BI: Next Gen Pharma 2 and new data feeds

BI: 3rd Pharma API upgrade launch

rollout 1

Platform

BI: LLI Marketing Site

BI: DMHC disease

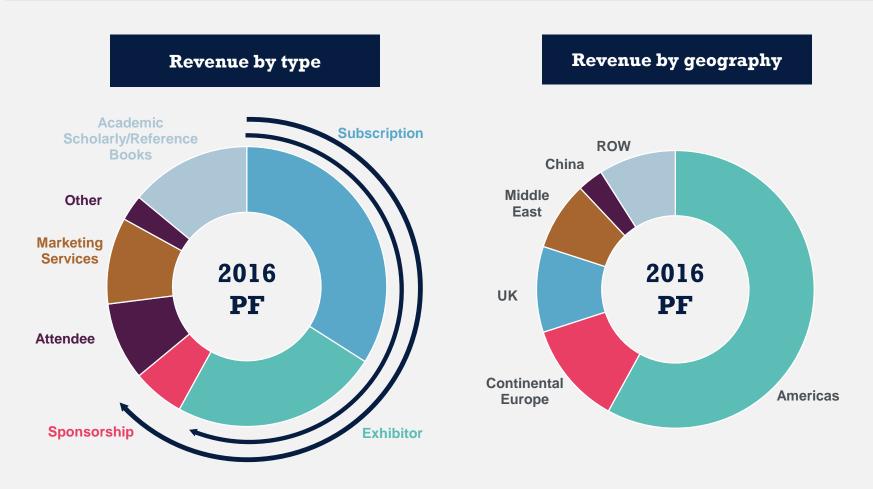
BI: Vertical Brand

structure

POST-GAP FINANCIAL FRAMEWORK

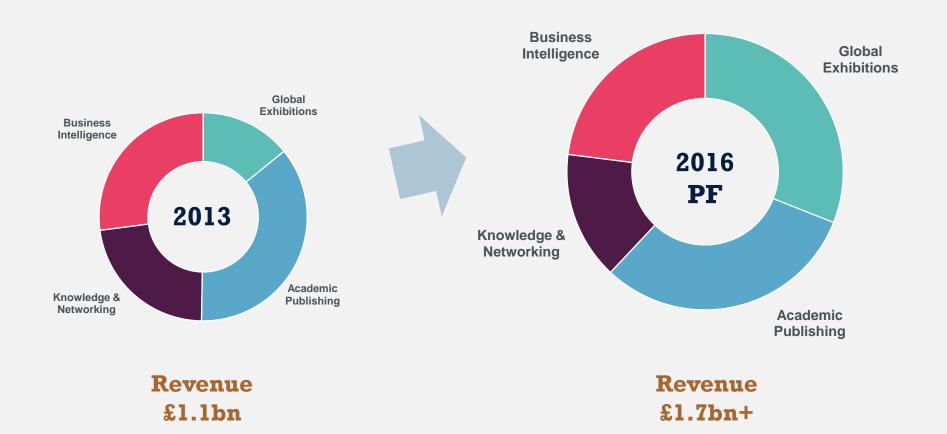
INFORMA GROUP	3%+ underlying revenue growth Consistent margins over 30% Continuous re-investment for growth
GLOBAL EXHIBITIONS	5%+ underlying revenue growth Market-leading margins
BUSINESS INTELLIGENCE	3%+ underlying revenue growth Improving margins with growth
KNOWLEDGE & NETWORKING	Positive underlying revenue growth Improving margins with mix
ACADEMIC PUBLISHING	Consistent underlying revenue growth Strong margins (with currency variability)

INCREASED BALANCE AND BREADTH

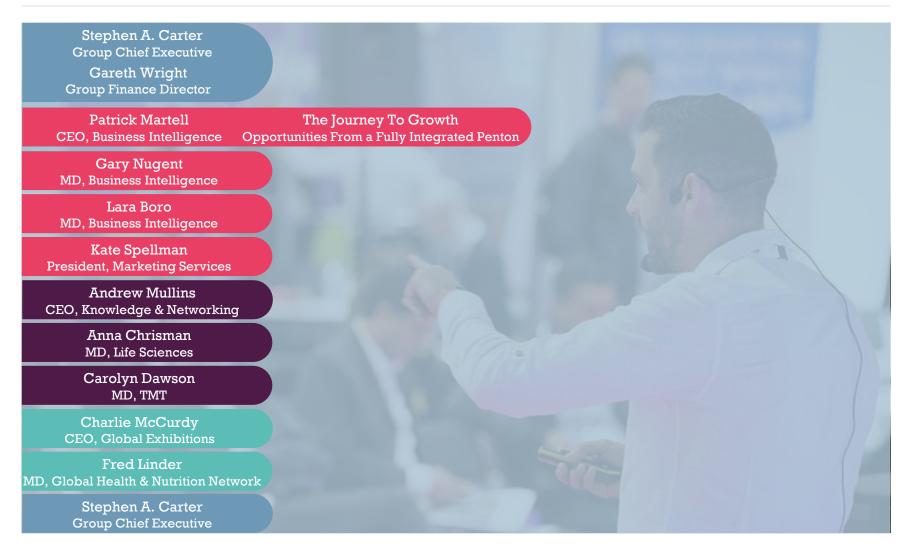


Pre-booked / Recurring / Visible Revenue = 60%+

INCREASED BALANCE AND BREADTH



2017 INFORMA INVESTOR DAY: AGENDA



BUSINESS INTELLIGENCE: THE JOURNEY TO GROWTH

SPEAKERS



Patrick Martell

CEO Business Intelligence



Lara Boro

Group MD Business Intelligence



Gary Nugent

Group MD Business Intelligence



Kate Spellman

President, Marketing Services

TOPIC

Business Intelligence

The Journey to Growth
Opportunities From a Fully Integrated Penton

Pharma

Product and Platform Innovation Vertical Profile: Pharma

AgriBusiness

Customer Focus and Sales Excellence Vertical Profile: AgriBusiness

Marketing Services

Growth Opportunity

THE MARKET AND OUR BUSINESS

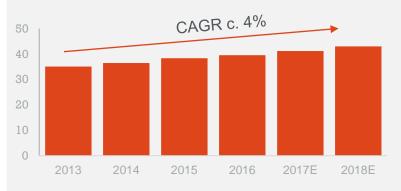
MARKET CHARACTERISTICS

- Business data and information
- Large and growing market
- Relatively fragmented
- International with US bias
- Specialist niche segments

OUR BUSINESS

- Subscription-based revenue
- Organised around six end market verticals
- Narrow and deep niche focus
- Strong brands in niches
- Consulting and Marketing Services

MARKET GROWTH



Source: Outsell (B2B Media & Business Information Market, \$bn)

OUR VERTICALS AND BRANDS



PHARMA



















INDUSTRY

IndustryWeek

BUSINESS INTELLIGENCE SNAPSHOT

Business Intelligence provides specialist data-driven intelligence and insight to businesses, helping them to make better decisions faster.

£360M+

Revenue

1%+
Underlying growth

£75M+

Adj. Op

20-25%

Group Revenue

2000+

Colleagues

150k+

Active users

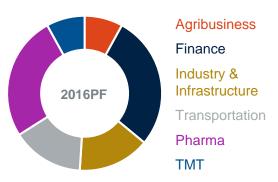
250+

Brands

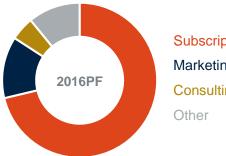
30k+

Subscribers

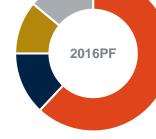
REVENUE BY VERTICAL



REVENUE BY TYPE



Subscriptions
Marketing Services
Consulting



REVENUE BY REGION

North America
Central Europe

UK

ROW

2014-2017 GROWTH ACCELERATION PLAN

Objective

Organic revenue growth

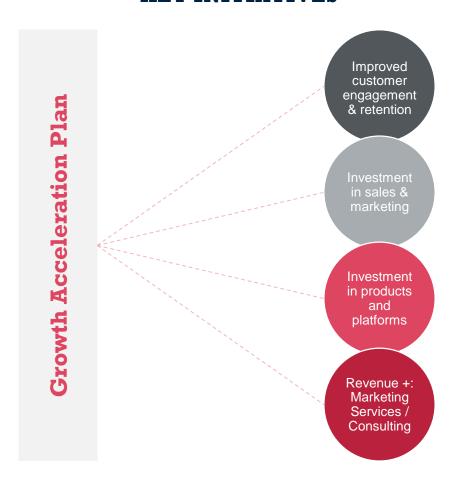
- Skills and capability investment (Sales, Product, Technology, Sector Specialists)
- Restructure around market verticals
- Focus on customer retention & subscription revenues
- Invest in product, people & technology to drive new business
- Align incentives to revenue growth and performance



APPROACH AND KEY INITIATIVES



KEY INITIATIVES



THE JOURNEY TO GROWTH: OPERATIONAL FITNESS

2013



2017



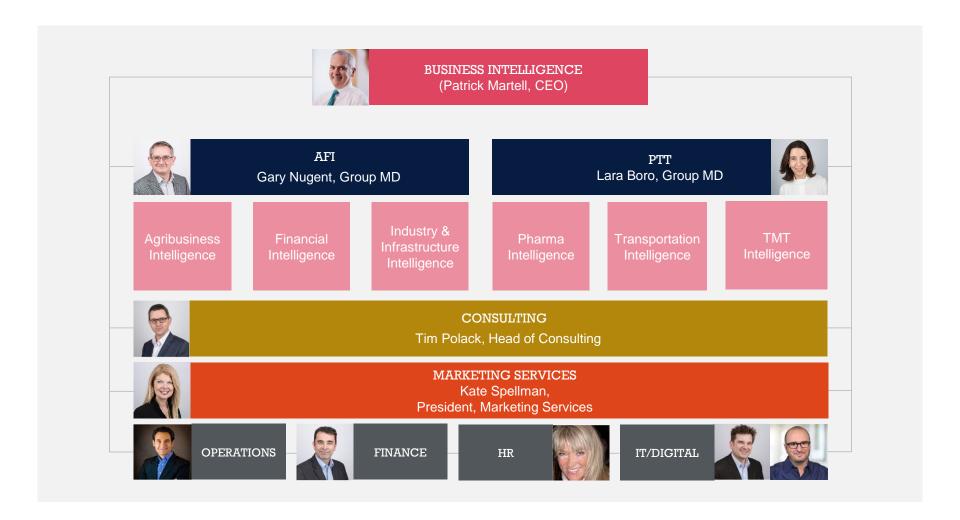
- Archipelago of businesses
- UK-centric culture; underweight US
- · Dated technology infrastructure
- Underinvested products
- Customer management
- Distributed knowledge and processes
- US/Asia operations managed from UK

- Market-facing verticals, focused portfolio
- International business with growing US footprint
- · Refreshed platforms, cloud hosting
- Embedded product development cycles
- Customer prioritisation
- Functional expertise: Sales, IT, Product
- Regional management teams for US & APAC

THE JOURNEY TO GROWTH: OPERATING METRICS

OPERATING METRIC	2013 🖓	2017
Annualised Contract Values (ACV)	• Falling	• Rising
Value Renewal Rate	• 70 - 75%	• c. 90%
Pre-Expiry Renewal Rate	• <40%	• >70%
New Business Value Rate	• Falling	• Rising
Active users per month (subscriptions)	• 138k	• 175k (+27%)
Average monthly unique visitors (marketing services)	• 8.6m	• 12.5m (+44%)
 Average pages per session from Known Users (marketing services) 	• 2.63	• 3.25 (+24%)
Organic Revenue Growth	• -4% to -9%	• >1.1%

OPERATING STRUCTURE: ORGANISED AROUND END MARKETS



BUSINESS INTELLIGENCE GROWTH OPPORTUNITY

HELPING CUSTOMERS MAKE BETTER DECISIONS FASTER

CORE REVENUE:

SUBSCRIPTIONS (75%+ revenue)

- Intelligence
- Insight

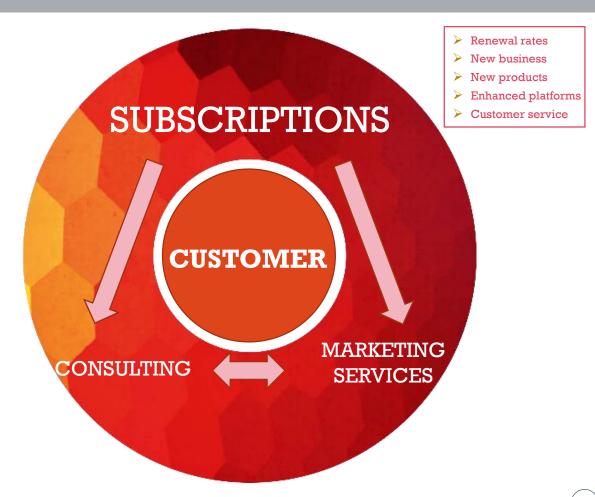
CONTINGENT REVENUES:

MARKETING SERVICES (10%+ revenue)

- Content
- Audience
- Brand

CONSULTING (5%+ revenue)

- Custom market research
- Expert market analysis
- Strategic market advice



GROWTH OPPORTUNITY: CONSULTING





Opportunities From a Fully Integrated Penton

Patrick Martell
CEO Business Intelligence

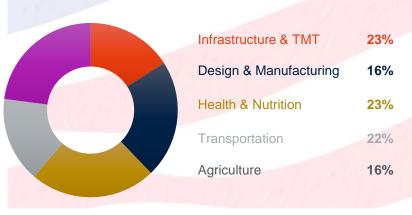


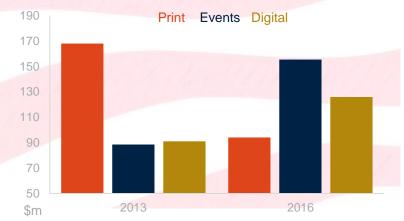
∆ utomotive

PENTON SNAPSHOT



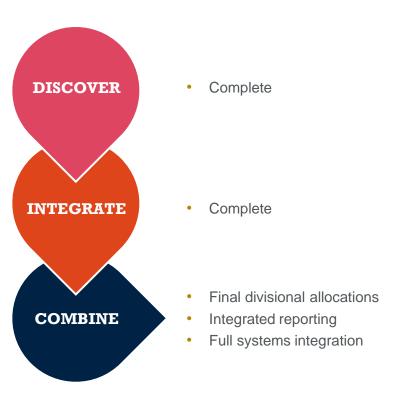






FULL COMBINATION WITH INFORMA

INTEGRATION PLAN



NET OPERATING SYNERGIES

Property consolidation

Operational overlap

Procurement/Commissions

Functional Duplication

Benefits Harmonisation

INTEGRATION AND SYNERGY PLAN AHEAD OF SCHEDULE

FULL COMBINATION WITH BUSINESS INTELLIGENCE





EFFECTIVE INTEGRATION

- Smooth combination with relevant BI verticals
 - Transportation
 - Industry & Infrastructure
- Updated management structure
- Administrative functions aligned (HR, Finance, Ops)
- · Full systems integration progressing

OPERATING AND REPORTING AS A SINGLE BUSINESS

BENEFITS & OPPORTUNITIES FROM A FULL COMBINATION

CONTENT

Both specialist content and data businesses

BRANDS

Powerful combined portfolio of niche brands

AUDIENCE

Build, understand and monetise specialist audiences through content and brands

SCALE

Increased scale in verticals and across North America

EXPERTISE

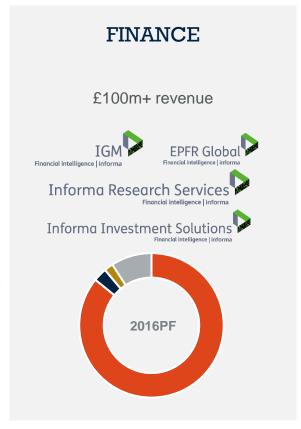
Leverage Informa subscription knowhow and Penton Marketing Services capabilities

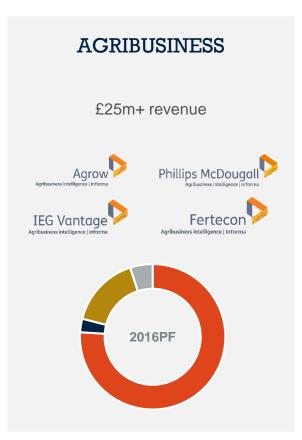


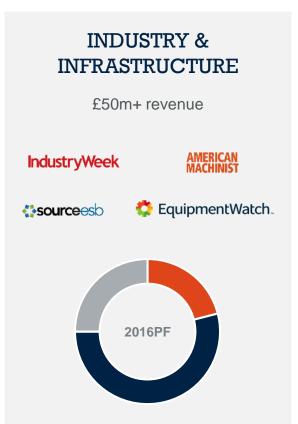
Customer Focus & Sales Excellence

Gary NugentGroup MD, Business Intelligence









SALES & MARKETING

Subscriptions / Marketing Services / Consulting / Other

CUSTOMER FOCUS & SALES EXCELLENCE

KPIs

Are we doing what we said we would do? Is it having the desired effect?

STRUCTURE

From product to market and customer-centric coverage

TALENT & INCENTIVES

Incentives aligned to performance and growth

CUSTOMER MANAGEMENT

Selling is a team sport: Customer Engagement Programme

CLIENT SERVICES

Recognising the product is not just the product

BRAND & MARKETING

Brand refresh: Precision, Authority, Forward Focus and Connected

PRIORITY: RETAIN AND GROW EXISTING CUSTOMERS



Agribusiness Profile

AGRIBUSINESS SNAPSHOT

AGRIBUSINESS MARKET CHARACTERISTICS

- Demand for more, better quality food on the rise
- Supply & demand is global and volatile
- Investment to optimise fragmented, opaque supply chains
- Investment in bio-chemistry and digital to drive productivity and yield
- Hunger for data, forecasts and decision support services

OUR REVENUE MIX



Subscriptions
Marketing Services
Consulting

Other

OUR KEY BRANDS

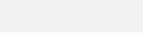






OUR GEOGRAPHIC FOOTPRINT



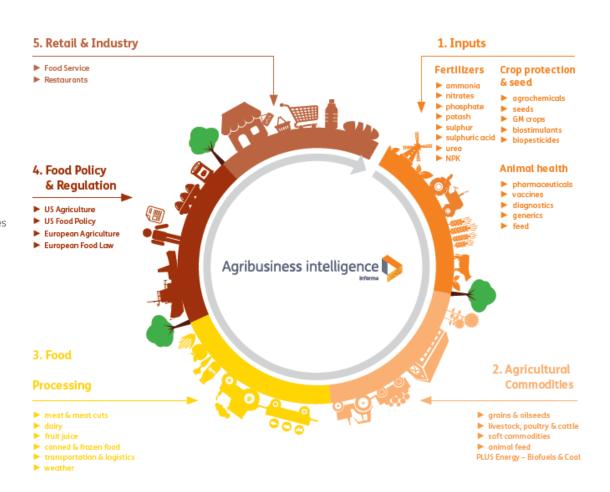


Agribusiness intelligence | informa

EXPERT INTELLIGENCE ACROSS THE VALUE CHAIN







AGRIBUSINESS: IEG VANTAGE GAP ILLUSTRATION



PRODUCT

Nearby Soybean Meal Futures vs. Large Spec Net Futures and Options Position





CUSTOMERS





























- Deep analysis of market impacts affecting crops & livestock commodities
- Provides critical supply, demand, price & trade data and proprietary forecasts
- Unrivalled breadth of coverage and depth of intelligence

- Broad appeal across the Agribusiness value chain, with focus on growth segments
- Buyers, traders, analysts etc.
- Enables clients to develop optimal trading, purchasing and investment strategies

40.6 44.5 457 2,319 45.7 43.6

US All Wheat Supply and Demand

AGRIBUSINESS: GAP ENHANCEMENT









Always have the answer

- Fragmented
- Inconsistent
- Electronic
- Poor customer experience

- Unified vertical identity
- Connected and consistent through channels
- Digital
- Enhanced customer experience

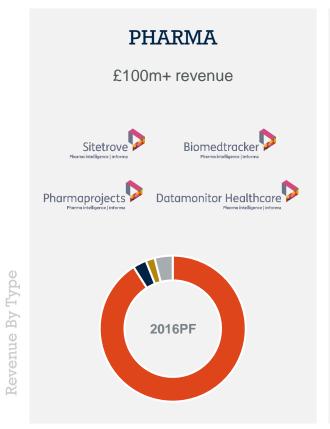


Product & Platform Innovation

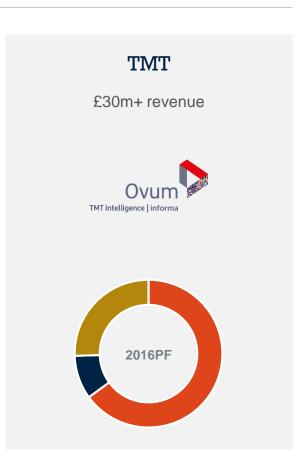
Lara Boro Group MD Business Intelligence



OVERVIEW







PRODUCT & PLATFORM STRATEGY

Subscriptions / Marketing Services / Consulting / Other

CUSTOMER FIRST PRODUCT MANAGEMENT

CAPABILITY

Product Management Experts

COMMON FRAMEWORK

Pragmatic Marketing

CUSTOMER FOCUS

Outside-In Development Approach

COMMERCIAL BUSINESS
CASES

GAP Governance Framework

INNOVATION

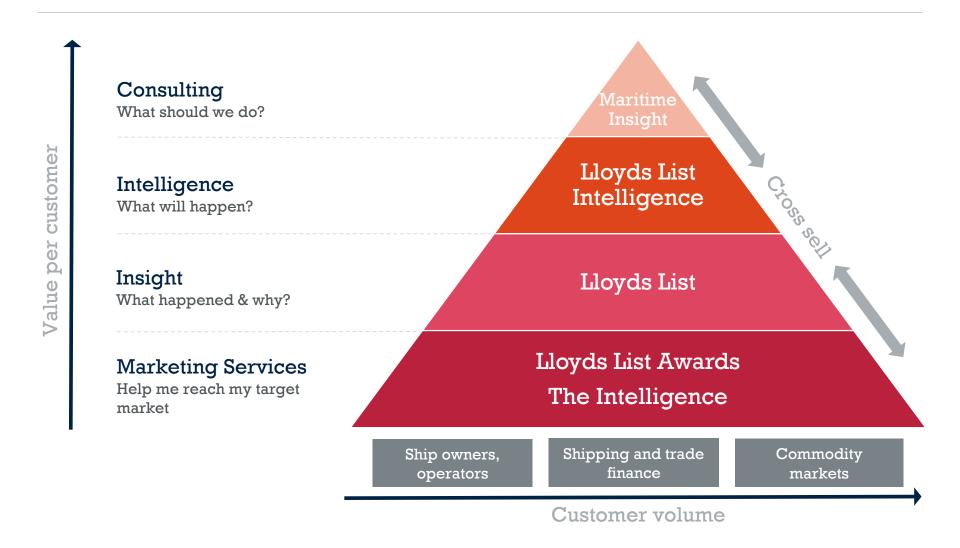
Technology, R&D Team, Partnership

TRACKING AND MEASUREMENT

Lead KPIs, Innovation Index

PRIORITY: INVEST IN KEY INTELLIGENCE ASSETS, SIMPLIFY INSIGHT PORTFOLIO

PRODUCT STRATEGY AND ARCHITECTURE





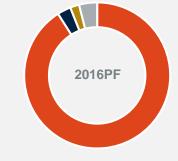
Pharma Profile

PHARMA SNAPSHOT

PHARMA MARKET CHARACTERISTICS

- c.\$12bn pharma information/solutions market
- Global, highly regulated, yet dynamic
- \$60bn annual spend on R&D
- High risk drug development:
 - \$2.5bn cost
 - 10-15 years to develop
 - 90% failure rate

OUR REVENUE MIX



Subscriptions
Marketing Services
Consulting

Other

OUR KEY BRANDS





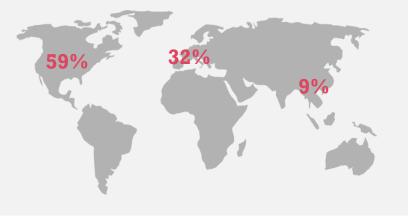








OUR GEOGRAPHIC FOOTPRINT



PHARMA: CUSTOMER SEGMENTATION

4 CORE CUSTOMER GROUPS

Pharma & Biotech Companies

e.g. GlaxoSmithKline, Amgen



Contract Research Organisations

e.g. Covance, Parexel



Medtech Companies

e.g. Boston Scientific, Teleflex

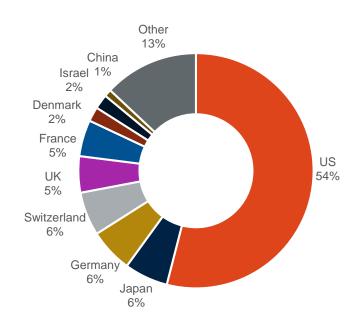


Professional Services: Consultants, Agencies

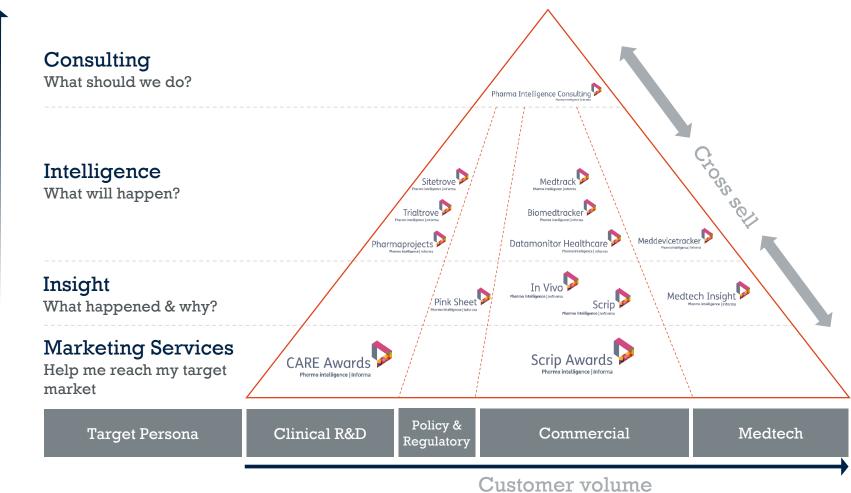
e.g. Bain & Co, Omnicom



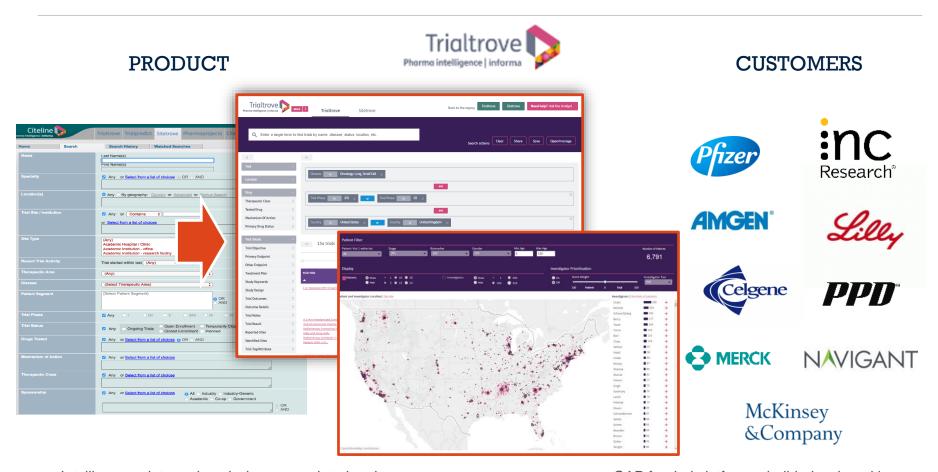
GEOGRAPHIC SPREAD OF CUSTOMERS



PHARMA: PRODUCT STRATEGY & ARCHITECTURE



PHARMA: TRIALTROVE PRODUCT & GAP ENHANCEMENT



- Intelligence, data and analysis on completed and ongoing clinical trials
- Informs critical R&D strategy decisions
- Market leading solution in all major Pharma's and clinical research organizations (CROs)

- GAP funded platform rebuild, developed in conjunction with customers
- Enhanced capabilities preserve and extend market leadership position
- Includes APIs to embed in customer platforms

PHARMA: GAP INVESTMENT

PHARMAPREMIA: MONETIZING OUR DRUG DATA FOR PREDICTIVE ANALYTICS



Enables rapid
evaluation of drug
success rates and helps
manage R&D portfolio
risk across full range of
pharma players for
different disease trials



Marketing Services Opportunity

Kate SpellmanPresident, Marketing Services



BUSINESS INTELLIGENCE GROWTH OPPORTUNITY

HELPING CUSTOMERS MAKE BETTER DECISIONS FASTER

CORE REVENUE: SUBSCRIPTIONS (75%+ revenue)

- Intelligence
- Insight

CONTINGENT REVENUES:

MARKETING SERVICES (10%+ revenue)

- Content
- Audience
- Brand

CONSULTING (5%+ revenue)

- Custom market research
- Expert market analysis
- Strategic market advice



OUR APPROACH

- 1. Deepen and expand client relationships from traditional advertising to marketing campaigns built on audience reach
- 2. Leverage our brands and scale to develop advantaged capabilities versus competitors (audience knowledge)
- 3. Offer full capabilities to enable turnkey programs and make it easy for our customers
- 4. Focus on integrated, high value programs that:
 - Don't compete with agencies
 - Have high margin
 - Scale and renew
 - We can deliver

PRODUCT/SERVICES SOLUTIONS FOR MARKETING REVENUE

Advertising



Ads are designed to drive engagement and awareness

- Display: generic banner ads
- Native: ads embedded within a site providing a high degree contextual relevance
- Targeted: placing ads to a clearly defined audience based on first party data (e.g. eNewsletters)
- Direct: variety of media to communicate directly to customers (e.g. email)
- Print: print advertising solutions (e.g. Supplements)

Content Marketing



Creating and distributing valuable, relevant content to attract, engage and retain a clearly-defined audience (measurability/ROI)

- Social media
- Case studies
- Blogs
- White papers, essential guides
- Microsites
- Research reports
- Website content
- Data solutions
- Video
- Webinars/webcasts
- Campaign management

Events



Event related marketing either through the organisation of industry relevant events or through sponsorship (online & in-person)

- In-person events
 (e.g. award ceremony, conference, gala etc.)
- Virtual events
- Event sponsorship
- Streaming video







AUDIENCE

demos, segmentation, insight, intent, consumption

CASE STUDY

EXAMPLE: Large manufacturing company launching new product

NEED: To fill sales pipeline

Pipeline fulfillment ongoing

Program

DISCOVERY

AWARENESS

CONSIDERATION

PURCHASE

ADVOCACY

Research Market need & Audience target

Advertising Broad Reach

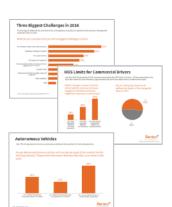
Webinars, White Papers Lead Nurturing

Education, targeted reach, leads

Targeted content, Hand Raised

Microsite

Continued engagement / pipeline





ntenance On Demand

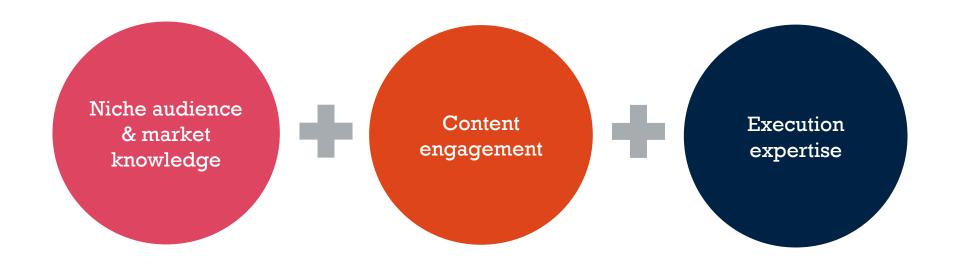




Leads ready to talk to company

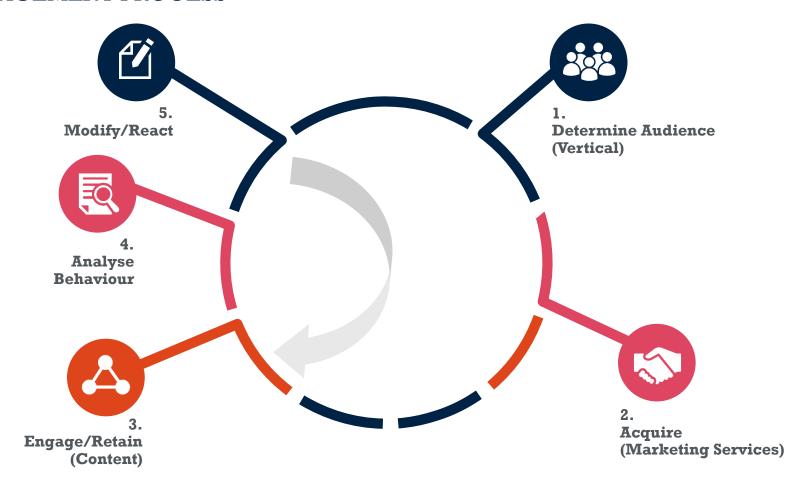


OUR ADVANTAGE



AUDIENCE AT THE CENTER

ENGAGEMENT PROCESS

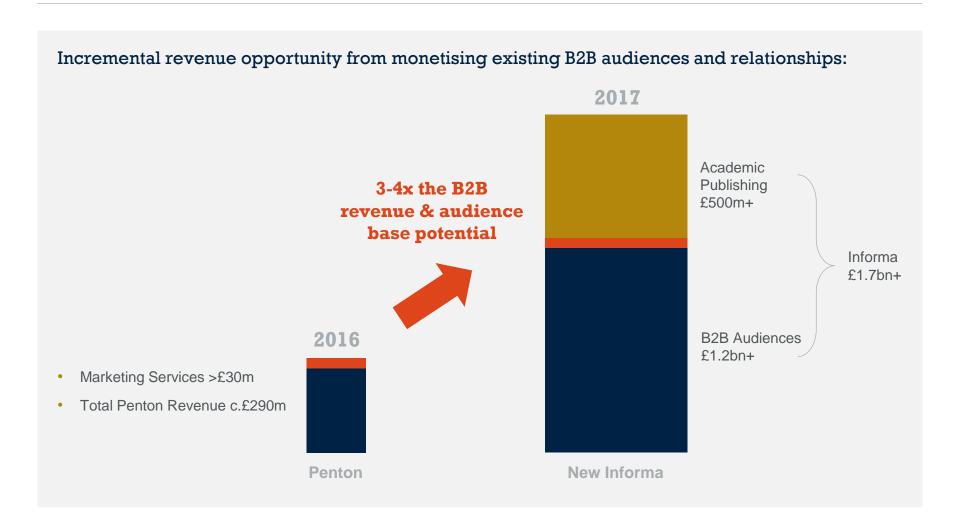


Informa Marketing Services

GLOBAL POWERHOUSE OF BRANDS WITH DEEP AUDIENCE RELATIONSHIPS



MARKETING SERVICES POTENTIAL AT INFORMA





Future Growth & Opportunity

Patrick Martell
CEO Business Intelligence



FULLY COMBINED INFORMA AND PENTON

PROGRESS

- Integration ahead of plan
- Synergies on track
- People & culture fit
- Penton brand
- Full systems integration underway
- Operating and reporting as a single business

CONTRIBUTION

- Strong niche brands
- Subscription assets
- Market leading events
- Digital brands and expertise
- Marketing Services capability and capacity
- US scale

OPPORTUNITIES

- Informa subscription expertise
- Scale in growth verticals
- Cross marketing of products
- Operating efficiencies
- Monetisation of Informa audiences/relationships
- International expansion and geo-cloning

AHEAD OF INTEGRATION PLAN AND FUTURE GROWTH OPPORTUNITIES

THE FUTURE OPPORTUNITY FOR BUSINESS INTELLIGENCE

3%+

Consistent underlying revenue growth



Adjusted operating margins with higher growth

US

Further increase scale in largest market

Marketing

Fully exploit Marketing Services opportunity

Consulting

Incremental revenue and strengthened customer relationships

Product

Maintain consistent investment in product development

Tech

Stay ahead of technology development and platform enhancements

Talent

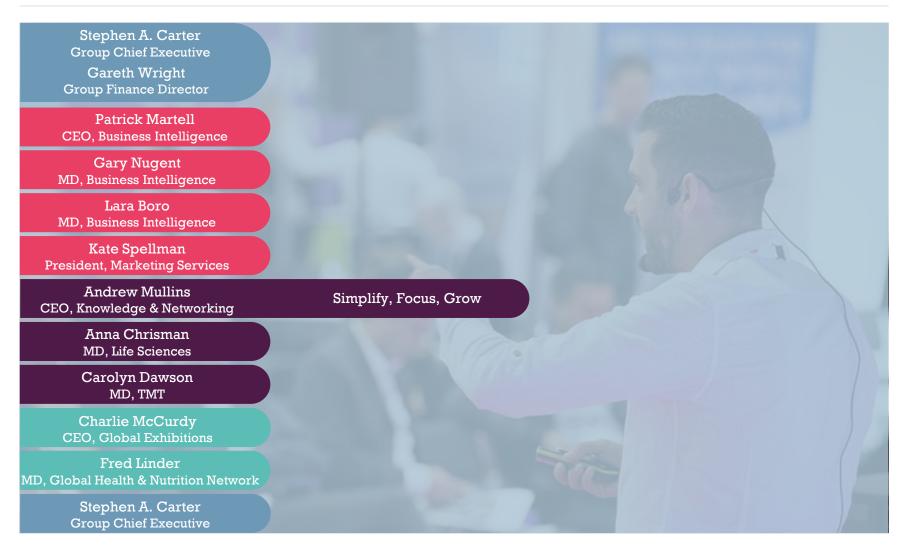
Consistent investment in people, training and opportunities

Verticals

Maximise growth opportunity in new verticals

PREDICTABLE, GROWING, CASH GENERATIVE INFORMATION SERVICES BUSINESS

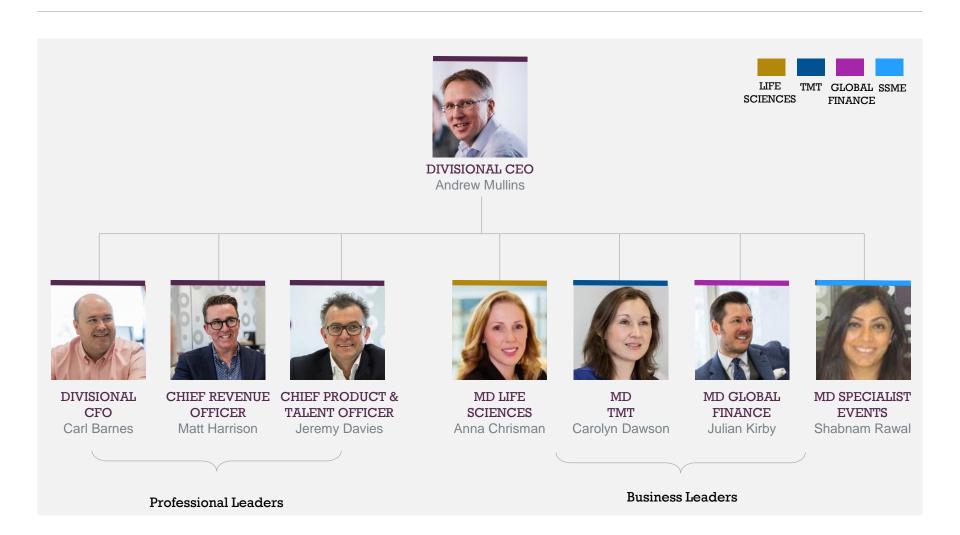
2017 INFORMA INVESTOR DAY: AGENDA



KNOWLEDGE & NETWORKING: SIMPLIFY, FOCUS, GROW

SPEAKERS TOPIC Andrew Mullins Knowledge & Networking CEO Knowledge & Networking Simplify, Focus, Grow Anna Chrisman **Vertical profile** MD Life Sciences Life Sciences Carolyn Dawson **Vertical profile MD TMT TMT**

OPERATING STRUCTURE: ORGANISED AROUND VERTICALS



THE MARKET AND OUR BUSINESS

MARKET CHARACTERISTICS

- Face-to-Face
- Content-driven events
- Large, diverse and competitive market
- International
- Cyclicality

OUR BUSINESS

- Organised around Verticals: TMT, Life Sciences, Global Finance + SSMEs
- Refocused on High Impact Event Brands
- Community engagement model
- Content with high utility and monetary value
- Delegate, Sponsorship & Partnership revenues

MARKET GROWTH

US spend on B2B lead generation through conferences



OUR VERTICALS AND BRANDS



*Specialist Subject Matter Events

KNOWLEDGE & NETWORKING SNAPSHOT

The Knowledge & Networking Division organises content-driven events and programmes that provide a platform for communities to meet, network and share knowledge.

£250M+

Revenue

-4%

Organic growth in 2016

£40M+

Adj. Op

10-15%

Group Revenue

c.1200

Events

60

Countries where run events

150k+

Delegates

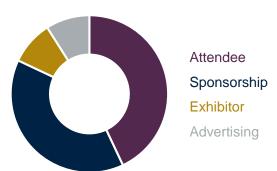
1000+

Colleagues

REVENUE BY VERTICAL

Finance Life Sciences TMT SSMEs

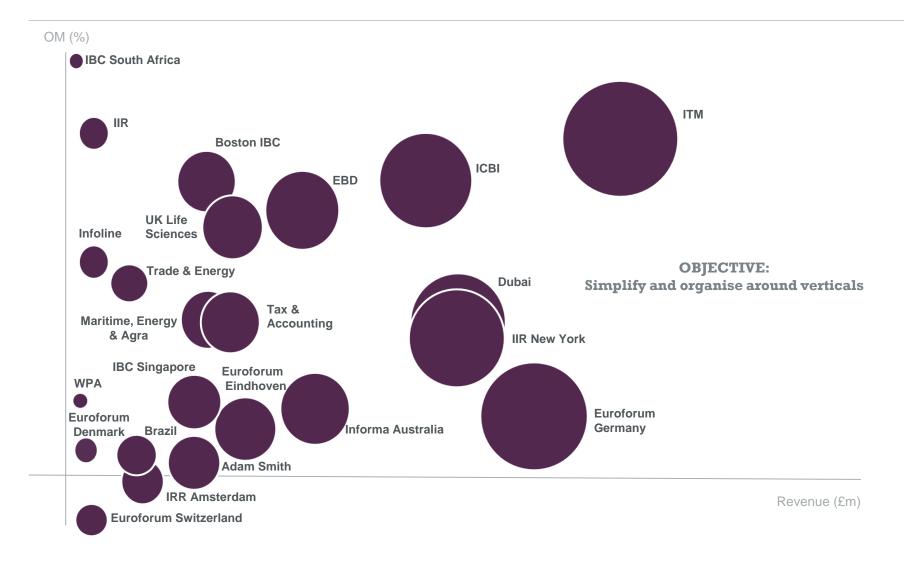
REVENUE BY TYPE



REVENUE BY REGION

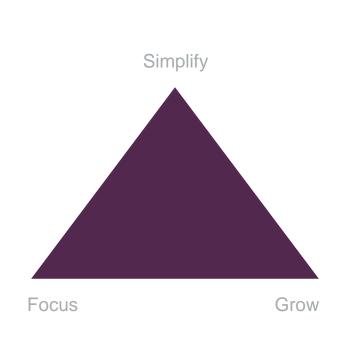


SIMPLIFY, FOCUS, GROW: HISTORICAL DISTRIBUTED PORTFOLIO

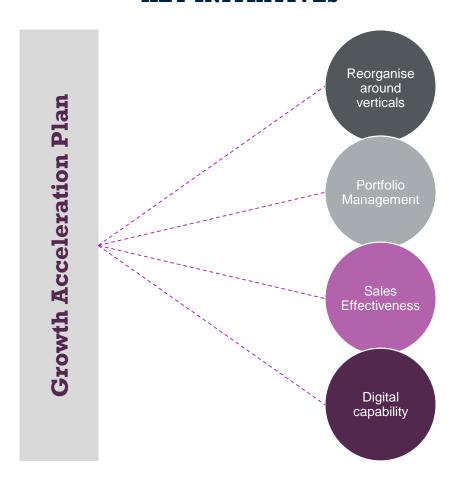


2014-2017 GROWTH ACCELERATION PLAN

APPROACH



KEY INITIATIVES



FOCUS, SIMPLIFY, GROW: OPERATIONAL FITNESS

2013



2017



Archipelago of businesses

- Single business organised around verticals
- Multiple verticals, multiple languages and multiple geographies
- Focus on key verticals with three main operational hubs (US, Europe, Dubai)

Multiple, separate P&Ls

One unified 8-person Operating Board

In year profit-share incentives

Growth oriented, target-based incentives

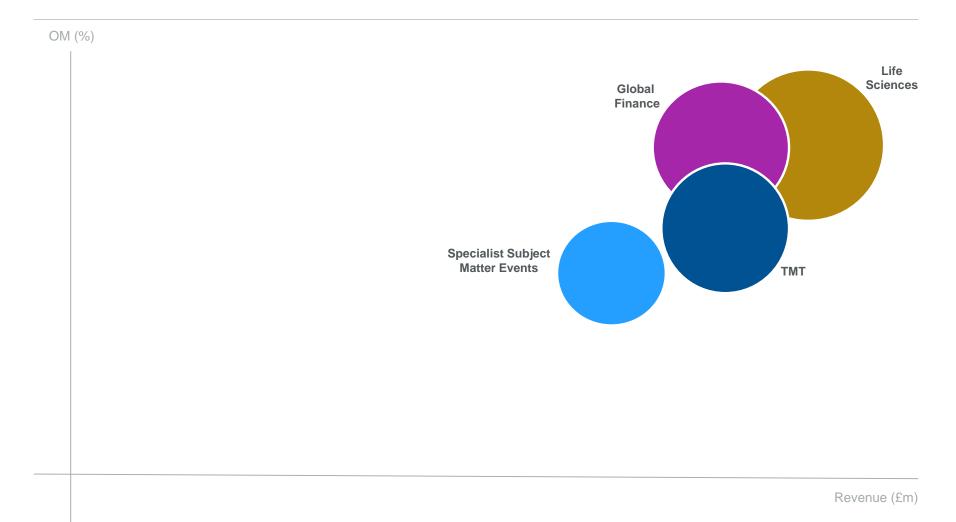
Limited investment

- Focus, refresh and investment in event experience
- Limited revenue/customer performance data
- Customer analytics and CRM platform

Minimal focus on technology

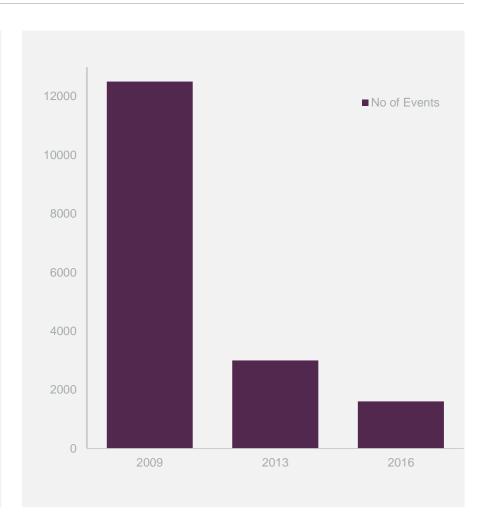
 Refreshed platforms, digital platform and marketing capabilities

ORGANISE AROUND VERTICALS



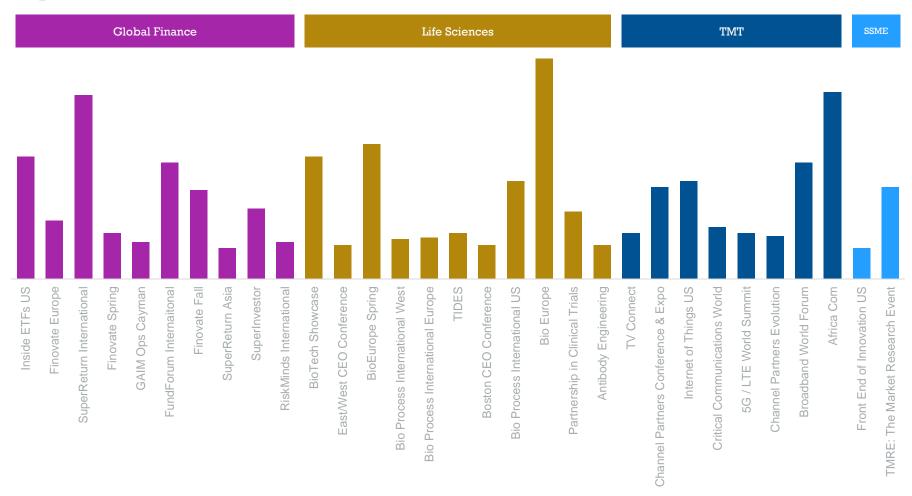
PORTFOLIO IMPROVEMENT

- Focus on high impact event brands cut in volume output from 12,000+ events per year to <1000
- Targeted exit from regional domestic conference businesses:
 - Spain
 - Portugal
 - South Africa
 - Netherlands Amsterdam
 - Netherlands Eindhoven
 - Sweden
 - Denmark
 - Russia
 - Brazil
 - Germany & Switzerland (in process)
 - Singapore (in process)
 - Australia (commenced)



FOCUS ON HIGH IMPACT EVENT BRANDS IN VERTICALS

Top 30 Events = c. 32% of event revenue*



^{*} Excluding five domestic conference businesses under review

SALES EFFECTIVENESS AND DIGITAL CAPABILITY

SALES EFFECTIVENESS

- Commercial directors and key accounts
- New remuneration structure rewarding short and medium term performance
- Customer needs and benefits driven
- Salesforce implementation: campaign planning, transparency and forecasting
- Tools and training to drive productivity
- Sales collateral and pricing capabilities

SALES PEOPLE NOW SPEND THEIR TIME SELLING

DIGITAL CAPABILITY

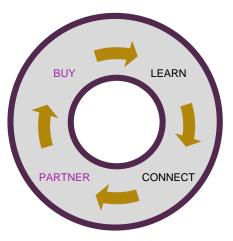
- Year round customer engagement
- Enhanced digital experience with online payment capability
- Specialist talent: insight, campaign excellence, digital content marketing and agile development
- Standards and best practise for Content Marketing, SEM, SEO, PPC, Paid Social etc.
- New business models for further exploitation across the platform

DIGITAL AS A MARKETING AND ENGAGEMENT PLATFORM

FROM TRANSACTION TO COMMUNITY ENGAGEMENT MODEL

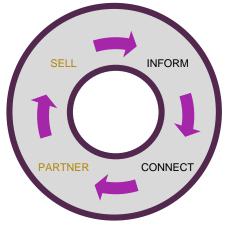
2014

2017 +



Attendees/audience

Delegate Revenues



Customers

Sponsorship & Exhibition Revenues

Customer & Audience Need	F2F Products	Digital Products
LEARNING & SHARING (Insight Gathering)	Public TrainingOnsite TrainingSME SpeakersWorkshops	Digital TrainingeNewslettersWhite PapersBlogs/VlogsPodcasts
CONNECTING (Brand Building, Thought Leadership & Lead Generation)	Sponsorship/ BrandingExhibition StandsInformal Networking	WebinarsNative AdvertisingCustom Research
PARTNERING	Structured NetworkingVIP Sessions	Digital Communities
TRANSACTING	• 1-2-1 Meetings	Ecommerce

RESTRICTED TRANSACTIONAL F2F REVENUE MODEL ENGAGEMENT-BASED, F2F, DIGITAL AND KEY ACCOUNT-LED REVENUE MODEL

THE NEW KNOWLEDGE & NETWORKING DIVISION

FEATURES	OF	OUR
VERTIC	AL	S

Growth

International

Technology

Innovation

Sub-communities

Horizontal links

FEATURES OF OUR BUSINESS

Community brands

Specialist content

Relationships

Partnering

High engagement

Customer insight

MULTIPLE REVENUE STREAMS

Delegates

Sponsors & exhibitors

Partnering

Presenter/demo

Marketing services

Learning/academies

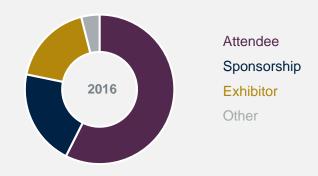
ATTRACTIVE AND SUSTAINABLE MODEL FOR FUTURE GROWTH

GLOBAL FINANCE VERTICAL SNAPSHOT

FINANCE VERTICAL CHARACTERISTICS

- Large and growing
- International financial markets
- Defined, niche communities
- Technology disruption
- Product innovation

REVENUE MIX



KEY BRANDS

GLOBAL FINANCE

IFINOVATE

Inside ETFs

FundForum Live

SuperReturn Live

GEOGRAPHIC FOOTPRINT





Life Sciences Vertical

Anna Chrisman MD Life Sciences

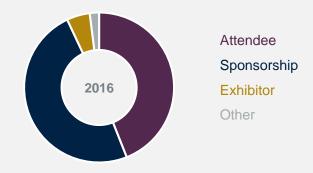


LIFE SCIENCES SNAPSHOT

LIFE SCIENCES VERTICAL CHARACTERISTICS

- Rising global healthcare investment
- Scientific progress and discovery
- Defined niche communities
- Investment in R&D and innovation
- Collaboration, knowledge exchange and open source solutions

REVENUE MIX



KEY BRANDS

10TH ANNUAL CONFERENCE

BIOTECH SHOWCASE BIO-EUROPE

Biotech Week Boston

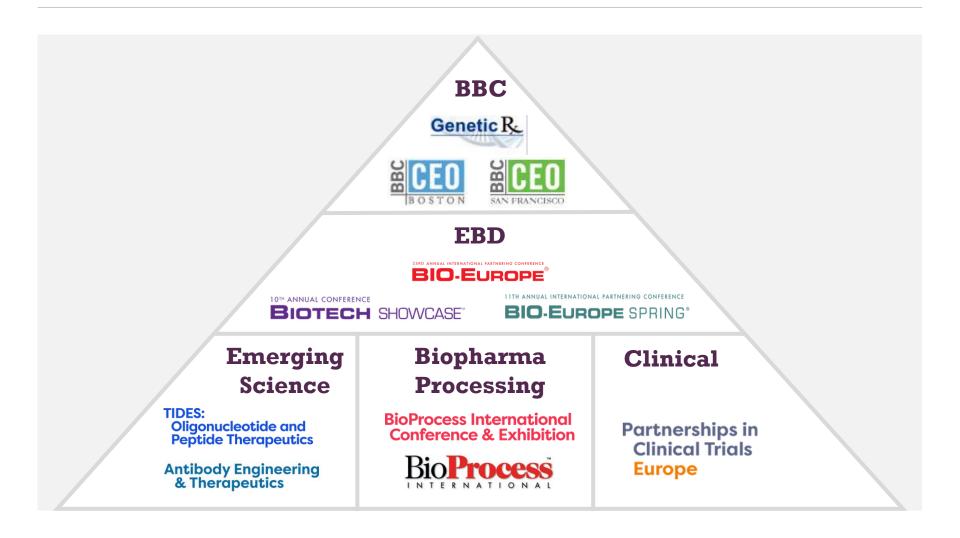


BioProcess International Conference & Exhibition

GEOGRAPHIC FOOTPRINT



LIFE SCIENCES: CATEGORIES AND BRANDS





7

\$20M+

International brands

Revenue

50K+

34K+

16K+

Attendees

Companies

- Attractive vertical Biotech growth
- Unique model lead generation through Partnering
- · Effective, targeted and valuable networking
- PartneringOne proprietary software platform
- Very high retention rates
- · Consistent levels of growth









EBD VALUE THROUGH PARTNERING



...the best opportunity to meet people and expand the network creating new relationships...

...one of the essential events to attend, Partnering is the way to go...

Companies with a certain maturity need to attend...



One of the certainties of my calendar...

Perfect networking opportunities via PartneringOne...

What can I say...I met with Bayer, MSD, Merck, JNJ, SGS, Capital Health, Quintiles IMS, Covance...where else could I do that?



FESTIVALS: BIOTECH WEEK BOSTON

Host	Event/Activity	Monday Sept. 25	Tuesday Sept. 26	Wednesday Sept. 27	Thursday Sept. 28
	BioProcess International Conference & Exhibition Cell & Gene Therapy Bioprocessing & Commercialization				
	Viral Safety				
	Clinical Developments in Cell & Gene Therapy				
KNect 365	BWB Festival Keynotes				
	Brewery Tour/Offsite Excursions				
	Celebration of Science				
	Women's Dinner				
	Battle of the Bands				
FRD	BioPharm America				
GROUP	Start-up Pitch Competition				
BOSTON BIOTECH	Cell & Gene Therapy CEO				
BioPharma EXECUTIVE COUNCIL	Diversity Panel				
₩ conomy	Boston Life Sciences Disruptors				
x conomy	Xconomy Awards at Biotech Week Boston				
MassBio	CRO/CMO Symposium				

KEY FACTS

- 4500 attendees
- Scientists, investors, technologists and executives from 37+ countries
- 6 content driven events, one partnering meeting, numerous joint social & networking components
- 450+ speakers
- 300+ exhibitors
- 2500+ one-to-one meetings
- Celebrating advances in science, showcasing the Boston life science community









TMT Vertical

Carolyn Dawson MD TMT

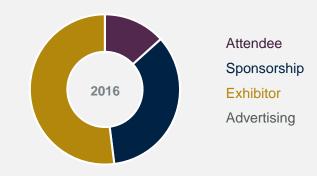


TMT SNAPSHOT

TMT VERTICAL CHARACTERISTICS

- Growing global industry
- Defined niche communities
- Technology convergence and change
- Internet of Things growth
- High levels of innovation

REVENUE MIX



KEY BRANDS

TMT

Broadband World Forum

Internet of Things World

5G World





Africa Com

GEOGRAPHIC FOOTPRINT



TMT VERTICAL: CATEGORIES AND BRANDS



Traditional telecoms events

High-growth, large-scale events focused on new tech



Telco Networks & Services	Broadband & Optical	Media Networks	5G Tech	MVNO	Critical Comms.	London Tech Week	Connecting Africa	Cloud & Enterprise	Connected Innovation
Telco Data Analytics USA Network Virtualization Series MEC Congress Self-Organising Networks World	Broadband World Forum Broadband Latin America Next Generation Optical Networking Series	TV Connect MENA OTTtv World Summit	5G World 5G Asia 5G MENA	MVNOs Series MVNOs World Congress MVNOs Asia MVNOs North America	Critical Communications World Mission Critical Technologies Series	TECH WEEK	Africa Com East Africa Com Nigeria Com West Africa Com	Channel Partners. World	TechXLR8 TechXLR8 Asia VR & AR World Smart Cities Summit AI & Machine Learning World Tautomotive

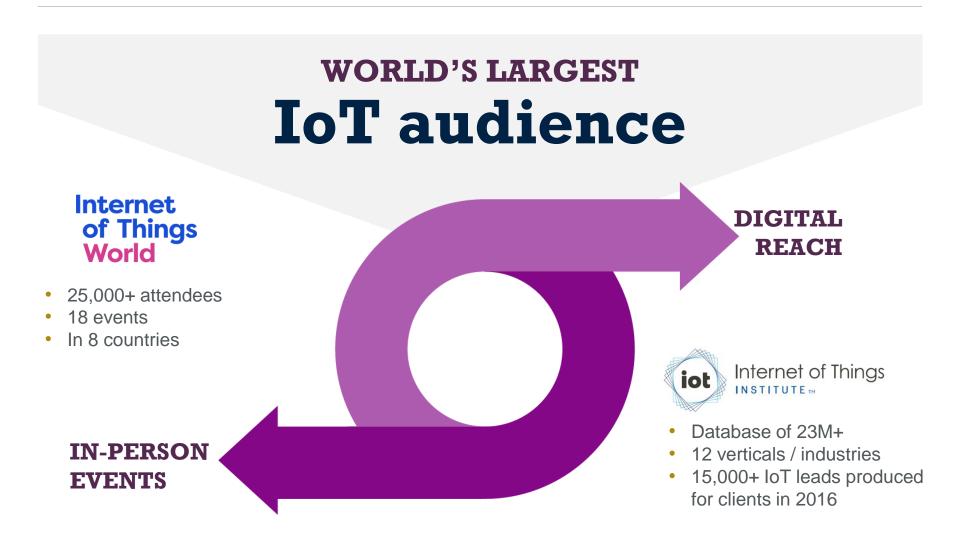






YEAR-ROUND DIGITAL COMMUNITY PLATFORMS

NEW LAUNCHES: INTERNET OF THINGS WORLD



IoT BRAND PORTFOLIO

Internet of Things World

May 16-18, 2017 Santa Clara, CA

Enterprise IoT World

October 16-17, 2017 McCormick Place, Chicago

Apps World San Francisco

October 29 – November 1, 2017 San Francisco, CA

Connected Cars & Autonomous Vehicles

May 16-18, 2017 Santa Clara, CA

Smart Cities Summit

October 16-17, 2017 McCormick Place, Chicago

Smart Home Summit

November 15-16, 2017 Crowne Plaza, Palo Alto

Internet of Things World Europe

June 13-15, 2017 Excel, London

Blockchain 360

October 23-24, 2017 InterContinental, NYC

IoT Data & Al Summit

November 15-16, 2017 Crowne Plaza, Palo Alto

Internet of Things World Asia

October 3-5, 2017 Marina Bay Sands, Singapore

loT Security Summit

October 23-24, 2017 InterContinental, NYC

loT informa

FESTIVALS: LONDON TECH WEEK PROFILE

	Monday	Tuesday	Wednesday	Thursday	Friday
Opening Ceremony					
200+ Crowd Sourced events across the city					
LeadersIn Tech Summit					
TechXRL8		VRAR: (Cloud & Dev	Connected Cars: IoT Eur Ops: Apps World: Kairo	rope: 5G: os: Al Summit	
London Tech Week Academy					
DRL Drone Racing					
Prince's Trust Gala Dinner					
Tech Week Awards Europa's					
Festival Concert @ Wembley Arena featuring Hans Zimmer					
TechXLR8 Awards					
Tech Week TV		Тес	hX365.com		



















Future Growth & Opportunities

Andrew Mullins
CEO Knowledge & Networking



FUTURE GROWTH & OPPORTUNITIES

Steady

Underlying revenue growth



Adjusted Operating Margin

Focus

Strengthen core vertical positions

Customer

Broaden and deepen relationships

Network

Maximise networking and partnering

Data

Actionable insights from data capability

Digital

Community engagement, content and revenue

Multiple

Revenue streams including Marketing Services

X-Div

Cross-divisional revenue opportunities

FOCUSED AND GROWING BUSINESS WITH MULTIPLE REVENUE STREAMS

STEPHEN A. CARTER
GROUP CHIEF EXECUTIVE

INTERNATIONAL EXPANSION

INTERNATIONAL EXPANSION THROUGH TARGETED M&A

GAP ACQUISITION STRATEGY

- US Exhibitions focus
- International scale in verticals

- · Focus on quality of assets, strategic fit
- Target growth regions and verticals















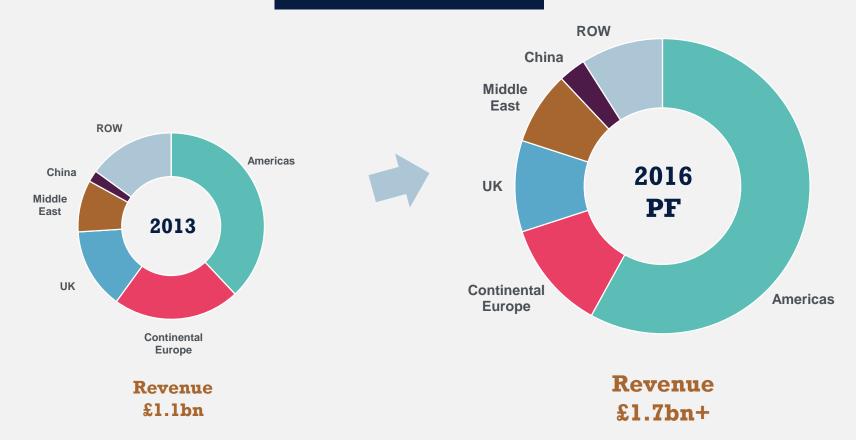






GEOGRAPHIC BALANCE AND BREADTH

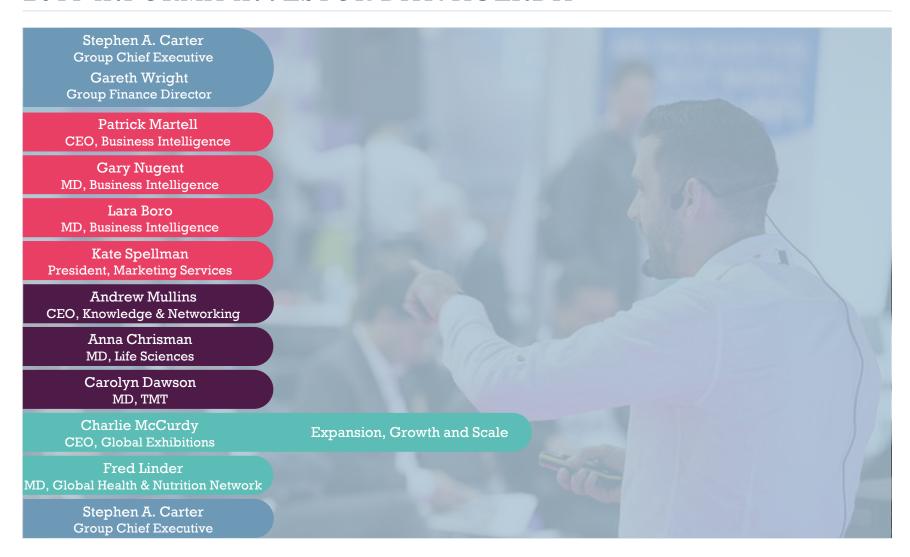




GROUP'S NORTH AMERICAN BALANCE AND BREADTH



2017 INFORMA INVESTOR DAY: AGENDA



GLOBAL EXHIBITONS: EXPANSION, GROWTH AND SCALE

SPEAKERS



Charlie McCurdy
CEO Global Exhibitions



Fred LinderMD Global Health & Nutrition Network

TOPIC

Global Exhibitions

International Expansion, Growth and Scale

Vertical Profile

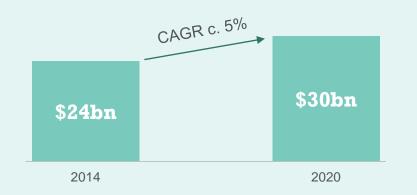
Health & Nutrition

THE MARKET AND OUR BUSINESS

MARKET CHARACTERISTICS

- Face-to-Face
- Transaction-driven events
- Fragmented
- International
- Barriers to entry

MARKET GROWTH



OUR BUSINESS

- The Challenger Operator
- Top 3 organiser globally
- 14 of TSNN Top 250 US Exhibitions (excludes Agriculture and International Yachting Exhibitions)
- Revenue visibility and cash flow
- Market Maker Strategy

OUR VERTICALS AND BRANDS

































GLOBAL EXHIBITIONS SNAPSHOT

The Global Exhibitions Division organises transaction-oriented Trade Shows and Exhibitions around the world, enabling specialist communities to meet face to face and conduct business.

£500M+

Revenue

5%+Underlying Growth

£180M+

Adj. Op

c.30%Group Revenue

c.200

Brands

1100+ Colleagues 1.9M SQM+

Exhibition Space

c.2M

Visitors

REVENUE BY VERTICAL

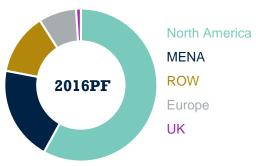


Construction & RE
Health & Nutrition
Life Sciences
Aviation
Agriculture
International Yachting
Beauty & Aesthetics
Utilities
Pop Culture
Other

REVENUE BY TYPE



REVENUE BY REGION



2014-2017 GROWTH ACCELERATION PLAN

Objective

Accelerate and scale a small collection of independent exhibitions into a top-performing, global Market Maker

- Identify attractive, growing global vertical markets
- Expand internationally, led by the US, through targeted acquisition programme
- Strengthen management capability through selective additions
- Invest in common operational platforms in key functional areas
- Leverage proven show launch capabilities worldwide
- Create regional hubs and super-hubs for operational and admin support
- Enhance value proposition to both Exhibitors and Visitors

SUSTAINABLE ABOVE-INDUSTRY UNDERLYING GROWTH AND MARGINS

INTERNATIONAL EXPANSION, GROWTH AND SCALE

APPROACH Expand **Market** maker Scale Data

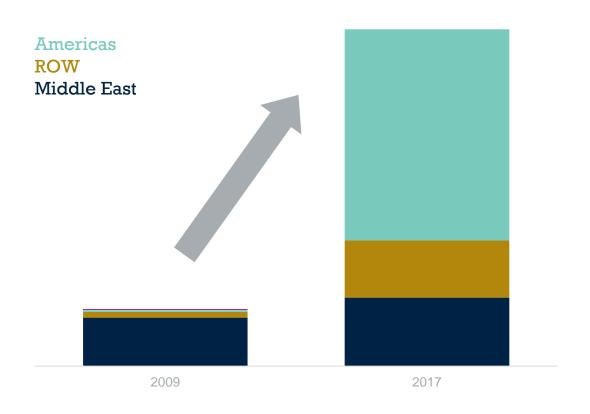
KEY INITIATIVES International expansion **Growth Acceleration Plan** programme Customer & Revenue+: Market Maker strategy

INTERNATIONAL EXPANSION, GROWTH AND SCALE

BUI	LD		BUY		
VOLUME Product innovation, new customers	CROSS-SELL International scale within verticals		CONSTRUCTION Hanley Wood Exhibitions, Dwell-on-Design	NUTRITION Virgo Publishing, Penton (New Hope Network)	
PRICING Tiered and value based initiatives	LAUNCH New launches and geocloning	+	LIFE SCIENCES FIME, Mediconex, Eurogin	AGRICULTURE AgriShow, Penton Information Services	
PRODUCTIVITY Sales effectiveness, CRM, Vendor contracts	M'MAKER Sponsorship, online discovery, data insight, lead-gen		BEAUTY China Beauty, FACE, Vegas Aesthetics	YACHTING Fort Lauderdale Boat Show, Palm Beach Boat Show (YPI Inc)	

INTERNATIONAL EXPANSION: THE CHALLENGER OPERATOR

GROWTH IN GLOBAL EXHIBITIONS REVENUE



Exhibitions business in 2009

- <\$100m revenue</p>
- <1% in Americas</p>

Global Exhibitions Division in 2017

- >\$600m revenue
- >60% in Americas

FROM EXHIBITION ORGANISER TO MARKET MAKER

Leverage customer relationships and data/digital capabilities to connect buyers and sellers in new and more powerful ways

FOR ATTENDEES

- Search & Discover products and services
- Interact with exhibitors
- Pre-show planning
- Post-show follow-up

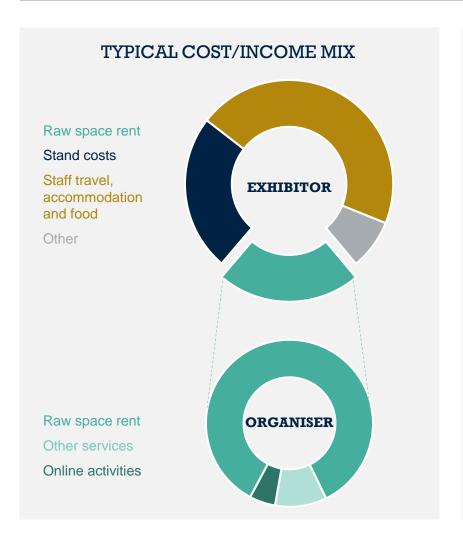
FOR EXHIBITORS

- Year-round quality lead generator inside and outside exhibition
- Connections beyond the floor
- Access to active buyers
- Data to act upon market insights

FOR INFORMA

- Data to understand attendees / exhibitors
- Expand beyond the floor
- Access to new budgets
- Reinforce exhibition performance and quality of attendance

OPERATIONAL INITIATIVES: CUSTOMER VALUE OPPORTUNITY

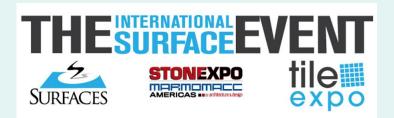




OPERATIONAL INITIATIVES: CUSTOMER VALUE OPPORTUNITY

THE INTERNATIONAL SURFACE EVENT (TISE) CASE STUDY

- Exhibitions typically have a cost-based approach with earlybird, volume and corner variations to list price
- New pricing approach for TISE 2018
 - Dynamic, value-based options introduced
 - Packages aligned to exhibitor preferences
 - Customer service focus early communication programme, appointment-led, sophisticated on-site sales office
- Targeting incremental yield increase of 3-5%
- Increase in rebooking rate and onsite deposits





3-YEAR PROGRAM TO ROLL OUT CUSTOMER VALUE INITIATIVES

OPERATIONAL INITIATIVES: PRODUCT INNOVATION

DRIVING GROWTH THROUGH BRAND EXPANSION





MEDLAB

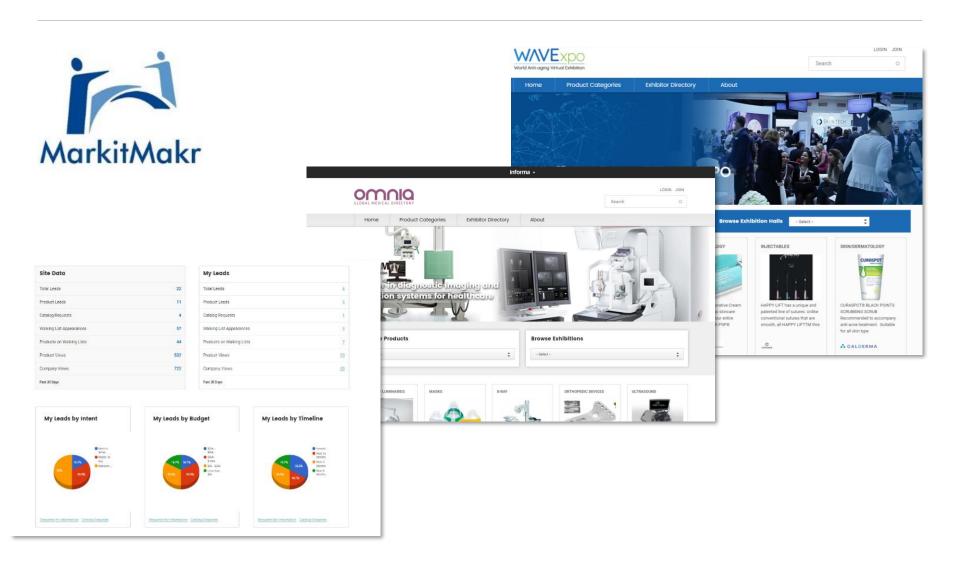
- Leading Healthcare Exhibition in Middle East
- World Trade Center approaching full capacity
- · Ongoing demand
- Additional capacity to sell: 4400+ exhibitors in Jan 2017
- Future growth runway

DELIVERING TWO
POWERHOUSE BRANDS,
RUN CONSECUTIVELY

- A section of Arab Health focused on laboratory equipment
- Strong brand in its own right with a defined community
- · Growing demand
- Scale launch in Jan 2017: Top 20 show on debut with 700+ exhibitors
- Future growth runway

STRONG AGGREGATE GROWTH IN 2017 AND REBOOKING FOR 2018

FROM EXHIBITION ORGANISER TO MARKET MAKER



INTERNATIONAL EXPANSION: OPERATIONAL HUBS



FULL COMBINATION OF PENTON AND GLOBAL EXHIBITIONS

AGRICULTURE









- Smooth integration into GE
 - Agriculture
 - Health & Nutrition
 - Waste
 - Aviation
- Updated management structure
- Administrative functions aligned (HR, Finance, Ops)
- Full systems integration progressing

OPERATING AND REPORTING AS A SINGLE BUSINESS

BENEFITS AND OPPORTUNITIES FROM A FULL COMBINATION

CROSS SELLING

Leverage relationships within Verticals and internationally eg Agriculture, Health & Nutrition

GEO-CLONING

Extend select Penton brands internationally

OPERATIONS

Efficiencies from duplication, shared services and Exhibitions services

CONTRACTS

Improved terms on facilities, venues and hotels; consolidate vendor management

TECHNOLOGY

Roll-out GAP-enabled digital platforms for marketing, sales, event management and websites. Develop Market Maker proposition

FOCUS ON SELECT, ATTRACTIVE GROWTH VERTICALS

THE FEATURES OF ATTRACTIVE VERTICALS IN EXHIBITIONS

INNOVATION

FRAGMENTED

HIGH VALUE

INTERNATIONAL

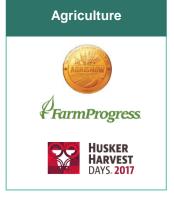
GROWING







Strength in US, Middle East, Asia, Europe & Africa



Strength in US and Brazil



Strength in US and Europe



Strength in US, Europe and Asia



Health & Nutrition Vertical

Fred Linder
MD Global Health & Nutrition Network

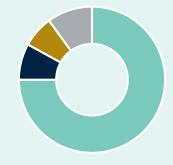


HEALTH & NUTRITION VERTICAL SNAPSHOT

HEALTH & NUTRITION VERTICAL

- B2B
- Global
- Fragmented
- Growth
- Regulation, policy and health drivers

REVENUE MIX



Exhibitor

Attendee

Digital

Other

KEY BRANDS



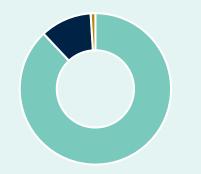








GEOGRAPHIC FOOTPRINT



North America

Europe

Asia

THE MARKET: TIPPING POINT INTO THE MAINSTREAM

GLOBAL HEALTH & NUTRITION MARKET

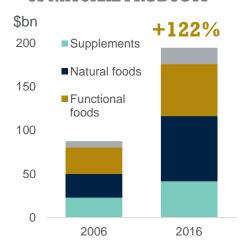
INGREDIENTS

- Pre and probiotics
- Vitamins & minerals
- Proteins & amino acids

FINISHED PRODUCTS

- Functional foods & beverages
- Natural foods & beverages
- Non-processed
- Dietary supplements

US NATURAL PRODUCTS FUTURE GROWTH





GROWTH DRIVERS

FRAGMENTATION

Highly fragmented supply chain

GLOBAL & LOCAL

Global market, with local trends and preferences

CONSUMER DEMAND

Rising demand for healthy and transparent food supply - clean label, natural, organic, Free-From

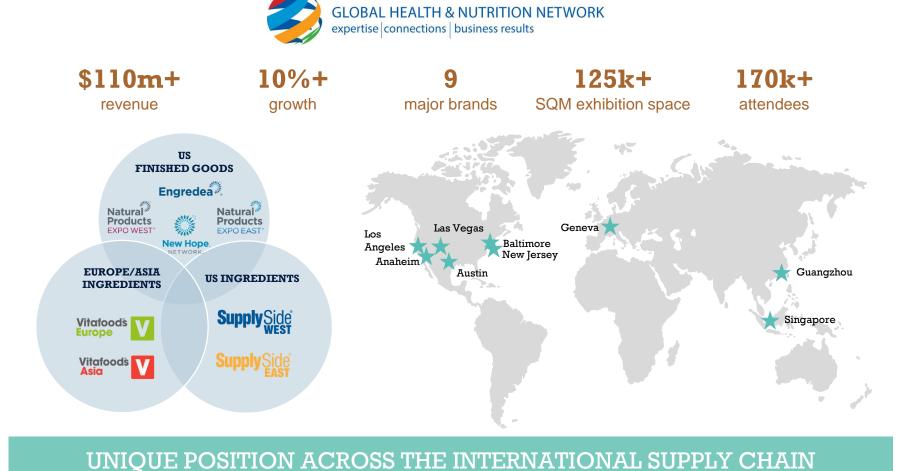
NEW PLAYERS

Falling trust in large brands paves way for innovation and niche players

PUBLIC POLICY

UN Action on Nutrition and Sustainable Development Goals

GLOBAL HEALTH & NUTRITION NETWORK



GROWTH AND OPPORTUNITIES

- 1. Maintain positive momentum and growth across all brands
- 2. Full combination of Informa and Penton brands with unified leadership across three hubs
- Further increase scale to address the full industry value chain and deliver solutions to customers on a global basis
- Leverage Informa international network to extend brands and customer relationships; maximise the cross-sell opportunity
- Apply digital capability to strengthen market position, deepen customer relationships and generate ancillary revenues

MARKET MAKER FOR THE GLOBAL HEALTH AND NUTRITION INDUSTRY

SPOTLIGHT ON NATURAL PRODUCTS EXPO WEST

Education & networking

NEXTY awards

500+ new exhibitors in 2017

2,600+ exhibitors



Anaheim

Annual over 5 days

40,000+ sqm

80,000+ attendees

LARGEST INDIVIDUAL BRAND IN HEALTH & NUTRITION MARKET

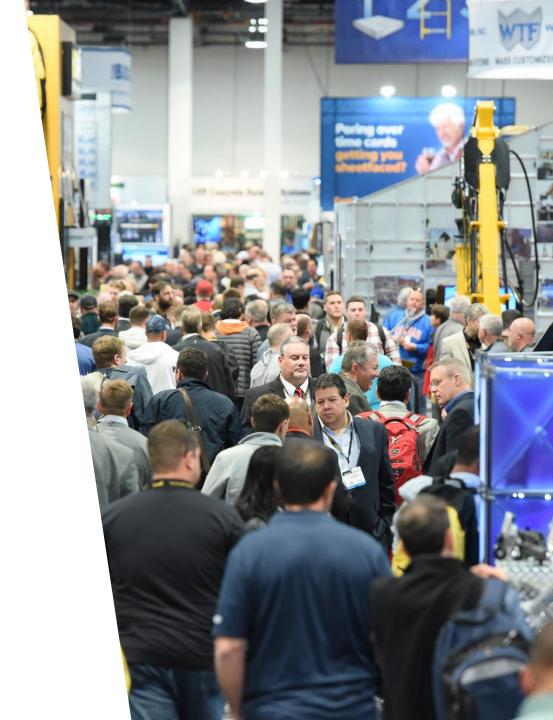
SPOTLIGHT ON NATURAL PRODUCTS EXPO WEST





Future Growth & Opportunities

Charlie McCurdy
CEO Global Exhibitions



FUTURE GROWTH AND OPPORTUNITIES

5%+

Consistent underlying revenue growth

Market leading

Adjusted operating margins

Cash

Consistently strong profit conversion

International

Further balance and breadth

Scale

Fully leverage size benefits

Verticals

Build further focused scale

Consolidator

Further targeted, enhancing M&A

Combine

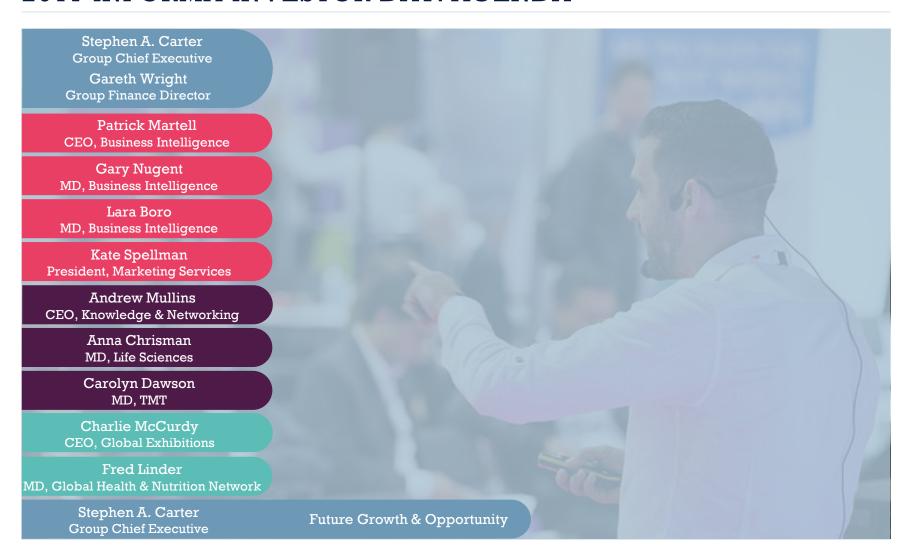
Maximise the Penton opportunity

Digital

Growth in data-driven ancillary revenues

TOP-PERFORMING GLOBAL MARKET MAKER

2017 INFORMA INVESTOR DAY: AGENDA



STEPHEN A. CARTER
GROUP CHIEF EXECUTIVE

FUTURE GROWTH & OPPORTUNITY

2014-2017 GROWTH ACCELERATION PLAN

GAP AMBITION

GROWTH



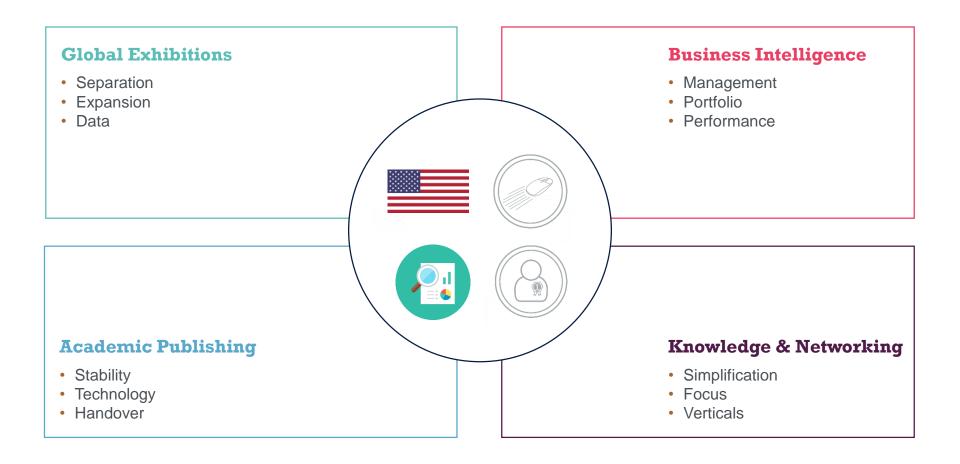
- Aggregate underlying growth of 3%+
- Platform for sustainable future growth
- All four Divisions in growth going into 2018

CAPABILITY

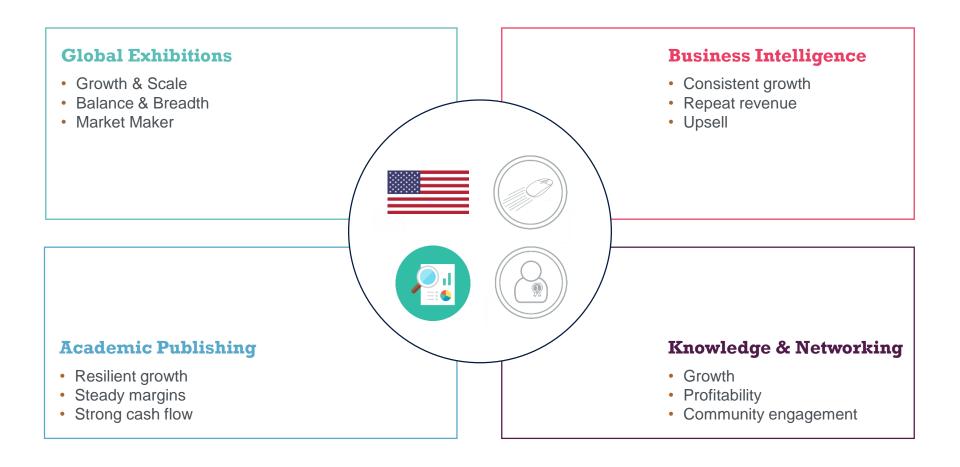


- Functional discipline and expertise
- Operational fitness
- Capacity and capability for future scale

DIVISIONAL GAP FOCUS



DIVISIONAL GAP DELIVERY



informa









Group Chief Executive

Gareth Wright

Group Finance Director

Richard Menzies-Gow

Director of IR, Communications & Brand

Alex Roth

Director of Strategy & Planning









Patrick Martell

CEO Business Intelligence

Lara Boro

Group MD Business Intelligence

Gary Nugent

Group MD Business Intelligence

Kate Spellman

President, Marketing Services



CEO Global Exhibitions



Charlie McCurdy

Fred Linder

MD Global Health & Nutrition







Andrew Mullins

CEO Knowledge & Networking



MD Life Sciences

Carolyn Dawson

MD TMT