



Be Informed...

- **Read** 50,000+ books and 2,000+ magazines, newspapers, journals and newsletters
- **Discover** the latest strategies, insights and developments at over 5000 conferences annually
- **Practise** proven techniques and become a certified expert at over 6000 training courses globally
- **Network** with your peers, vendors and buyers at the leading exhibition in your market
- **Create** business intelligence; data and insight on your customers, competitors, industry, products, developments, trends, news and regulation through on-line, interactive knowledge centres
- **Be Feted** by your peers as an Informa author, subject matter expert, speaker or trainer
- **Be Connected** with your customers and prospects by advertising in any of Informa's hard copy or electronic publications and exhibiting at or sponsoring an Informa event
- Be Better at turning your organisational vision into reality by engaging with an Informa Performance Improvement business and bolstering the skills and will of your people in project management, credit, sales, service and leadership.
- **Be Immersed** in one of hundreds of niche market sectors, interest areas and geographies.

...Be In front



Read

50,000+ scholarly publications from aerospace engineering to zoology; accurate, thorough and dependable reference works; original and advanced research books for graduate and post graduate studies; lively, imaginative and field-tested text books; readers, companions, guides, handbooks and supplementary reading.

Strategic and practical guides, handbooks, authoritative research and analysis, legal and regulatory texts, directories and market reports in a wealth of commercial and professional sectors including Telecoms & Media, Healthcare, Insurance, Law, Commodities, Maritime & Transport.

2000+ authoritative, peer reviewed journals from the Philosophical Magazine first published in 1798 to the Journal of Policy Research in Tourism, Leisure and Events in 2009.

News, comment and debate in newsletters, magazines, newspapers, websites, blogs and daily news feeds in a multitude of subjects, languages and locations.



Discover

The latest information, trends, results and competitive intelligence from leading practitioners at over 5000 conferences across every niche sector in six continents.

From content-rich must-attend industry events with multiple streams, hundreds of speakers and a thousand plus delegates, to information-packed forums on niche, breaking topics for the specialists and market innovators; find the perfect event to solve your pressing issues, benchmark with your peers, highlight what's around the corner and seize insights that will drive first mover advantage.

Network with industry leaders; sit next to your biggest hero at lunch, and have drinks with hers in the evening. Meet your peers in workshops and gala dinners; create professional and personal ties; forge relationships that will advance you and your business.



Practise

The skills and disciplines you need to succeed in your role.

Choose from over 6000 workshops, seminars and training sessions annually, covering every sector and area for professional development. You will learn what works, and what doesn't and how to apply winning tactics to your business.

Whether it is e-Business Marketing, Gas Transportation Contracts, Clearing and Settlement Systems, Contract Law, Testing for Biotechs or thousands of other niche, specialist seminars, you are guaranteed to gain first hand experience of best practice models and behaviours that are proven to deliver results.

Become certified in a myriad of professional disciplines including courses for the Certified Financial Marketer, Certified Credit Analyst, Masters Certificate in Project Management and mini MBAs in Telecoms, Maritime and Pharmaceuticals.

Informa's hands-on intensive training programmes are delivered all over the world – locally: your language, your needs, your business situation, your city.



Network

ANIMAL

With Buyers and Sellers meeting together in their thousands, Informa exhibitions provide the perfect annual meeting place for you to do business successfully.

Whether buying or selling a SuperYacht; property in the Middle East, China or India; Audio and Lighting; Healthcare; Print; International Freight; Fashion or any other of a host of specialist products and services, Informa exhibitions are designed to create the perfect environment to make contacts, exchange information and cement deals.

Large, targeted audiences with proven purchasing power are attracted to the high profile and exceptional quality of Informa's exhibitions making them both a highly efficient and effective forum.

Breakfasts, lunches, cocktail parties, gala dinners, award nights and charity auctions establish the ideal atmosphere to connect with new business partners and buttress old relationships.

Information sessions from conferences, seminar and workshops surrounding the exhibition provide the latest competitor intelligence, market analysis, strategies, trends and product launches.

The impact of the shows begins well before the actual exhibitions with pre-event press, marketing and networking. Post event: access to data, virtual shows, newsletters, blogs and social networking ensures that you continue to do business all the way through to next year's even bigger and better show.



Create

The market intelligence you need to set strategy, increase market share, accelerate growth and deliver superior performance.

Informa's intelligence centres provide on-line data, news, tools and analysis to help you tackle key business issues: market and product development, customer and competitor tracking, channels and sales management, and corporate and strategic planning.

Key data sets cover the latest intelligence on deals, products, companies, countries and markets.

Access company profiles and forecasting models to evaluate the market landscape and benchmark industry activity. Identify important issues that impact on products, services and growth in your market.

Understand corporate and strategic issues. Review the latest market indicators. Determine the market dynamics and growth potential.

Analyse the impact on your industry of changes in regulations and policy. Discover which deals are being done by whom and the opportunities that exist for you in mergers and acquisitions.

Keep up-to-date with real-time breaking news and opinions from market leading analysts and subject matter experts. Read specialist reports and briefings.

Benefit from intuitive, customisable, interactive functionality that enables you to build your own reports, customise alerts, download proven templates, ask an analyst, search for the exact data you need and create decision support tools in law, healthcare, telecoms, maritime, automotive, consumer, financial services, energy, technology and retail.





Exhibit

Promote your products and services, and launch new ones by exhibiting at Informa's conferences and trade shows. Packed with highly targeted, proven purchasers you are guaranteed to build new relationships and develop old ones. Launching new products at the industry meeting place will ensure maximum press coverage and increased customer awareness.

damage



vote kills EU ports directive

Majority is larger than predicted and it spells the end for the controversial legislation, writes Justin Stares in Brussels

inquiry

Be Better...

Branded customer experience Business analysis Business case development Business continuity planning Business performance management

Change management Commercial credit solutions Commercial sales and service

Consumer banking solutions
Consumer credit solutions

Consumer sales and service

Contact center solutions

Contract management

Customer experience

Enterprise architecture

Enterprise compliance, regulatory and risk

management Enterprise PMO

Enterprise technology migration

Executive presentation skills

Face to face selling

Facility relocation management

Genuine leadership Independent program

oversight

Information lifecycle management

Knowledge management Maintenance, repair and

overhaul

Mergers and acquisitions Negotiation skills

Organic growth strategy

Organizational transformations
Outsourcing and vendor

management

Performance culture

Pipeline management PMO and EPMO

implementation

Process refinement and

optimization

Program assessment Project management

mentoring and training

Project management software

implementation
Project portfolio management

Proposal writing Prospecting

Rapid product development

Records and information

optimisation Risk management

Sales coaching

Sales strategy

Sales transformation

SPIN selling Statements of work

Stellar customer experience

Strategic planning

Superior sales performance

Supply chain management Talent management

Vendor selection



By applying rigorous, research-based intellectual property in distinct operational disciplines, Informa's Performance Improvement businesses cement proven best practice into globally consistent and reliable workplace habit.

Informa's models, tools, templates and proven behaviour models have all been built and optimised over decades of research with leading organisations around the world.

Diagnose

When we work with you, we start by ascertaining your current state. We diagnose the skills, practices and alignment of your people to your organisational strategy. Assessing where there are skills gaps and inconsistencies, we then plan with you how to fill them.

Customise

Taking proven best practice we adapt our models to your specific circumstances, creating bespoke programmes, competencies, tool sets and materials that meet your exact needs.

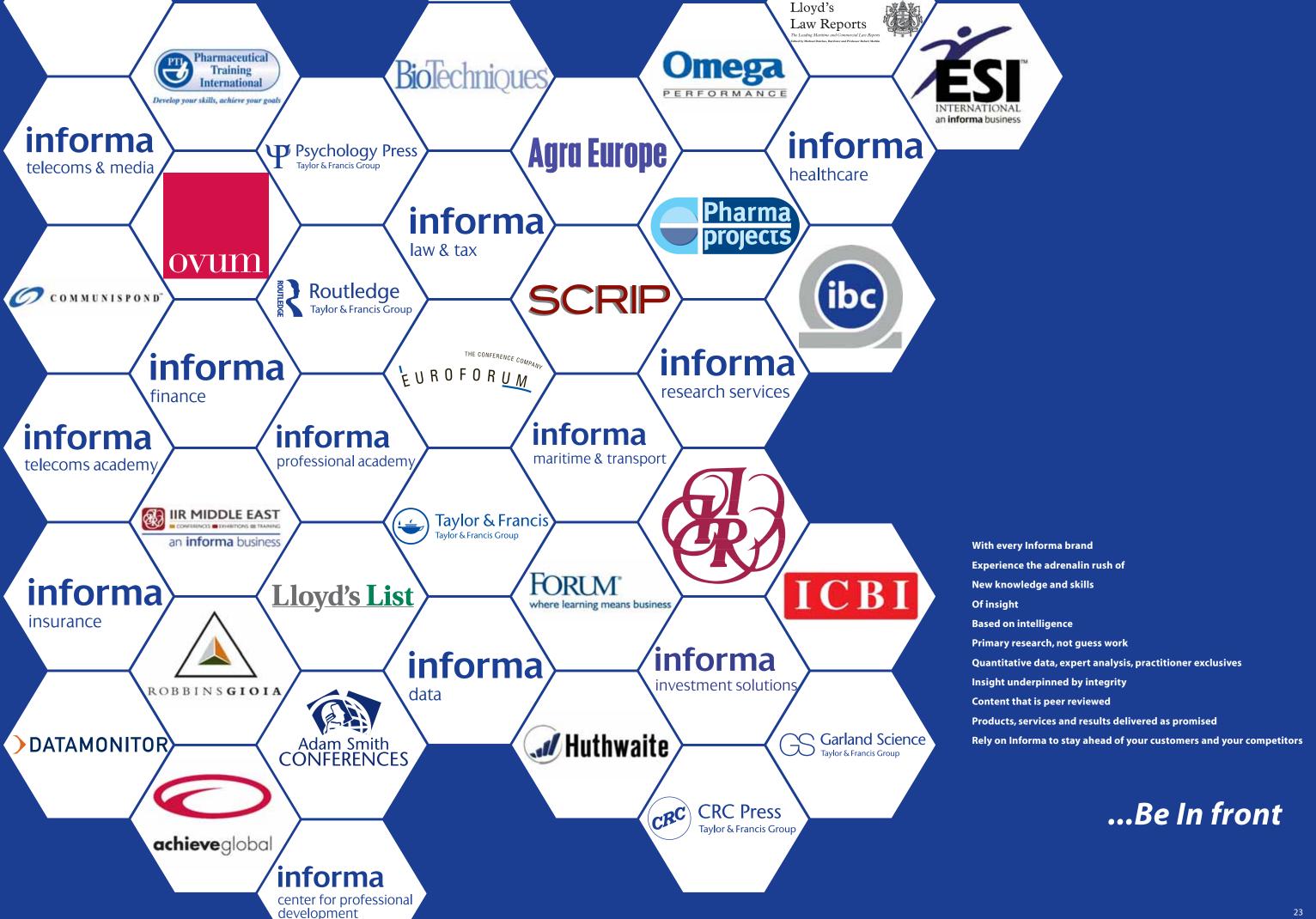
Deliver

Then we teach you how to do it. Moving seamlessly from why, to what, to how, to making it an integral part of your workday. Classes are small, interactive and hands-on; structured around adult learning methodologies; scheduled at your location for your utmost convenience. Informa instructors are all experts in their field with real-world experience as well as advanced degrees and professional qualifications. Every trainer has to pass a rigorous certification process to teach for Informa and is continually audited for excellence of delivery.

Measure

Finally, we measure the results; not just did people enjoy the training, but did it work? Are the skills and behaviour gaps closed? Is what people do now fully aligned to what the organisation is trying to achieve? Did what we determine needed to be done, get done? What is the impact? Has performance improved?









informa

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